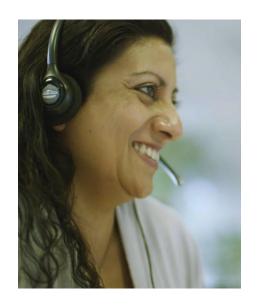
# Covid and the Forgotten C Quirk's Event London









# MACMILLAN CANCER SUPPORT









Media stories, social media content, fundraised income, charity sector market Scanning

online community, website

hits, grants data

Calls to our direct services,

Fundraising, Marketing Insight & & Communications Performance Advocacy & **Cancer Support** communications Operations

External health data, contracted agencies: brand tracking, trend watching,

Internal intel gathering:

UK partnerships,

geographic teams,
health professionals,
government & clinical guidance,
intel from other charities

MACMILLAN CANCER SUPPORT

### The Brief

### What impact is covid-19 having on people living with cancer?



What are the biggest needs that people with cancer have right now?



What are the key issues for shielded groups?



How is the cancer pathway being affected and how is that likely to play out over the next couple of years?



How are cancer services being disrupted, and how are they responding?



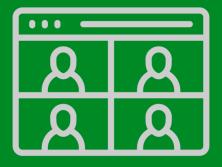
## The Approach we took

1.



Nationally
Representative Survey
of 2,200 people with
cancer

2.

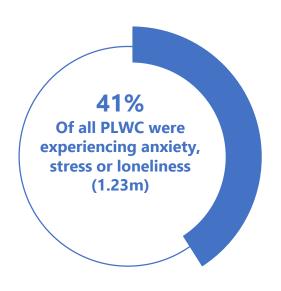


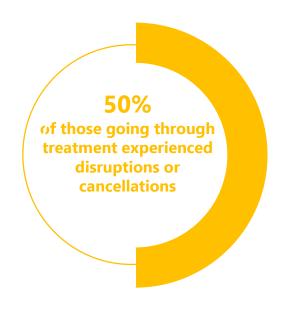
25 depth interviews and workshops with experts inside and outside Macmillan

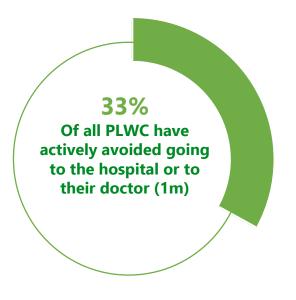
Analysis of existing data on cancer waiting times, diagnosis rate and treatment rate



# Amongst those with cancer we saw an increase in anxiety, as well as concerns about going to hospitals





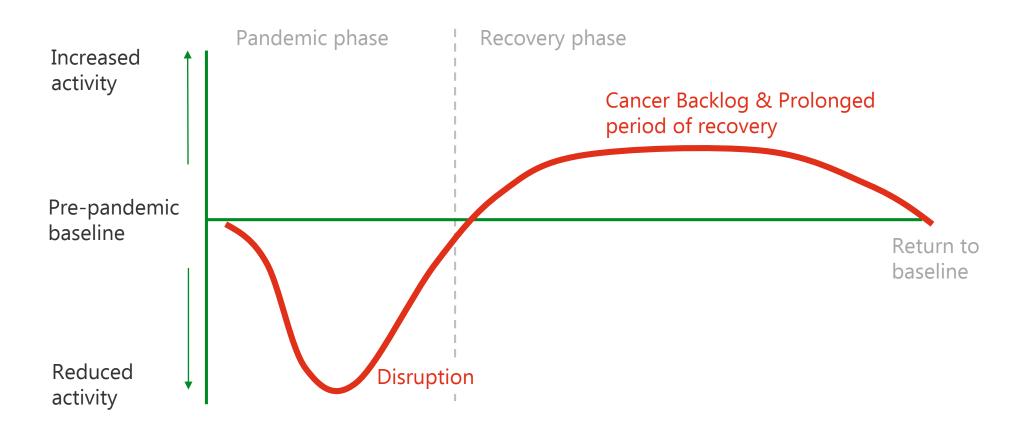


"I have had to manage my anxiety levels, which is something I have never struggled with before. I don't know whether I am dying through loneliness or my cancer, but I can't cope on my own"

"Stopping chemotherapy feels
like signing a death warrant...as
though I've been chucked out and the
door has been closed"

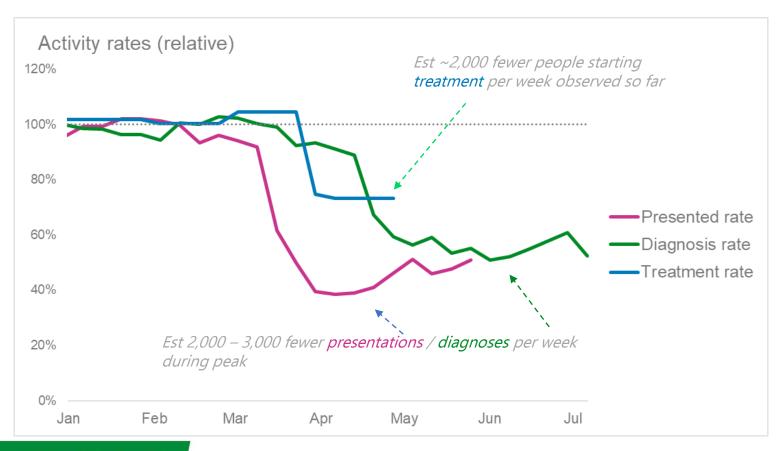
"I feel too scared to go my GP now.
What if I get it? There's no way
someone with my health issues would
survive"

# This disruption meant that a cancer backlog was building





# By May there were about 2k fewer diagnosis per week than there should have been



By the end of April 2020

- There were about 2k-3k fewer people per week presenting with cancer symptoms than the previous year
- There were about 2k-3k fewer people per week receiving a cancer diagnosis
- There were 2k fewer people per week starting cancer treatment

By the end of May we estimated the backlog to be already 15,000 people and growing



# Even if the system immediately bounced back the backlog wouldn't be cleared before 2022

Size of excess backlog (diagnoses) at end of:														
Hypothetical future rates	May 2020	Sep 2020	Dec 2020	Mar 2021	Jun 2021	Dec 2021	Backl clear	_						
Latest estimated (79%)		31,000 - 47,000	47,000 - 71,000	63,000 - 94,000	80,000 - 120,000	112,000 - 167,000								
Half improved (89%)	8,000 - 13,000	21,000 - 31,000	29,000 - 43,000	37,000 - 55,000	45,000 - 68,000	61,000 - 91,000	Not cle		occ backlo	a (troatmor	ot) at and of			
Return to pre (100%)		10,000 - 15,000	10,000 - 15,000	10,000 - 15,000	10,000 - 15,000	Hypothetical future rates		May 2020	Sep 2020	Dec 2020	Mar 2021	Jun 2021	Dec 2021	Backlog cleared
5% above pre (105%)		5,000 - 8,000	2,000 - 2,000		0	Latest esti (73%		ed	38,000 - 57,000	58,000 - 86,000	76,000 - 115,000	97,000 - 146,000	136,000 - 204,000	
10% above pre (110%)		<1,000		0			oved		27,000 - 40,000	36,000 - 55,000	46,000 - 69,000	56,000 - 85,000	76,000 - 113,000	Not cleared
20% above pre (120%)		0				Return to (100%	10,000 -		15,000 - 23,000	15,000 - 23,000	15,000 - 23,000	15,000 - 23,000	15,000 - 23,000	
						5% abov (105%	/e pre		11,000 - 17,000	7,000 - 11,000	4,000 - 6,000	0		Mar 21 - Oct 21
						10% abov (110%			7,000 - 10,000	0				Nov 20 - Feb 21

20% above pre

(120%)

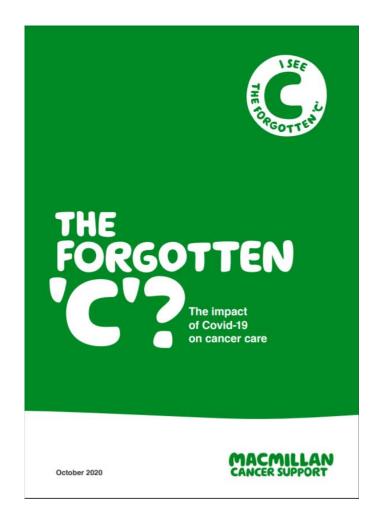
Aug 20 -

Oct 20

0



### The Forgotten 'C' Campaign



- Between April and December 2020 we secured over 4,600 pieces of PR coverage across the UK
- It reached almost 4 in 5 people affected by cancer in the UK and the same proportion of Macmillan supporters
- It reached around **80% of decision makers**, with Matt Hancock commenting; 'I strongly support Macmillan and what they're saying' during Question Time in the House of Parliament, and live on LBC Breakfast.
- The Government's response was discussed resulting in a scheduled meeting between Macmillan's CEO and Matt Hancock to discuss a cancer recovery plan.
- A study by nfpSynergy in June 2020 placed Macmillan in the top ten charities associated with responding to the crisis
- We increased the public's consideration to support Macmillan at a time when our income was under great threat



thegua Cancer undiagr Cancer patien people in UK ev pandemic, say

The Daily Telegraph

'Petrified': cancer pat lockdown easing, say Macmillan warns of 'ticking t Macmillan launches emer Gregg Wallace

Macmillan Cancer Support found 270,00

anxiety attacks due to Covid-19

- Coronavirus latest updates
- See all our coronavirus coverage



The prime minister, Boris Johnson, has since signs information campaign. Photograph: Andrew Parsons

More than quarter of a million cancer sut panic and anxiety attacks during lockdov about the loosening of restrictions, resea

The study, by Macmillan Cancer Support sufferers have been so high that 270,000 faces a "ticking time bomb". anxiety attacks or even suicidal thoughts because of colonia and anxiety attacks.

treatment being delayed and redeployed and income ha



Some patients awaiting diagnosis s the virus. Photograph: Steve Parsons/

Cancer is going undiagnosed concerns in hospitals and GP

See all our coronavirus



A nurse on a hospital ward. Are hospitals where there are staff sh

Hundreds of Macmillan nu against Covid-19, and the forgotten C" during the pa

### INSIDE

How I lost the cakes & gained a six-pack

The Telegraph Magazin



The new **Bridget Jones** Confessions of a 40-something



Covid screw-up

Escape! 12 travel trends for 2021 **PLUS** 

Spa special

Mr Williamson said the list of local

### **Teachers** demand all schools stay closed

Williamson faces union pressure after being forced to order all London primaries to cancel reopening

By Amy Jones and Gordon Rayner

TEACHERS demanded the closure of every school in the country last night after Gavin Williamson caved in to presare to shut all primaries in London.
The Education Secretary was forced

into an about-turn after councils threat ned legal action over his decision t teep some schools in the capital open. The move raises the prospect that pupils in other areas could also be kept

at home, as a leading union insisted that "what is right for London is right for the

aid the Government had "corrected an hat ministers must "do their duty" by osing all primary and secondary chools to contain the virus. It left the Government's policy or ools in chaos just two days after Mr

Williamson had resisted pressure from ares on a region by region basis It comes after government scientific advisers warned that the spread of the

an Imperial College study published resterday agreed that it may not be pos-sible to "control transmission" if chil There were fresh warnings last night that the closure of schools to all but vulnerable pupils and the children of key workers will prove disastrous for stu-

dents' education, with new questions planned later in the year. down conditions. "Overall, we've be Labour council leaders in London able to determine that the new var gloated last night about forcing Mr Wil-increases the reproduction number, so

to keep primary schools closed in some Tier 4 areas in the South East, while secondary pupils in Years II and I3 will

Several London districts with high coronavirus rates had been missed of he Government's list of 50 "Covid hot pots" where primary schools wer forced to close to most pupils for the

next two weeks.

Eight council leaders in London had signalled that they could mount a legal challenge in response to Mr Williamson's original plan, calling the proposals "unlawful on a number of grounds".

Mr Williamson said expanding schoo temporary solution", with primary schools in the capital now being encouraged to teach most of their

Dr Bousted said: "The question has to be asked: why are education ministers o inadequate and inept? Who is advis-

What is right for London is right for the rest of the country ... it is time for ministers to do their duty

is right for the rest of the country. With the highest level of Covid-19 infection, and hospitals buckling under the tsuhe NHS by following Sage advice and

new Covid BH7 mutation found it was irectly affecting a greater proportion

Axel Gandy, chairman in statistics at Imperial, said that infections of the variant would probably have tripled in two to three weeks under November's lock-

difference is quite extreme.

#### Prince: Don't let cancer become 'Forgotten C'



THE Prince of Wales warns today that celled during the Covid pandemic

In an exclusive article for The Daily demic has taken a "devastating toll" on cancer services and that the cancelled

The Prince, who is patron of Macmillan Cancer Support, writes: "In many cases, due to the pandemic, difficulties unable to do so because of disruption have become crises, a sense of isolation caused by coronavirus. According to Reports: Pages 4-7

poned - anxiety has become despair." He adds: "Macmillan has been adapting to this ever-evolving situation to ensure that cancer does not become

but, even so, Covid-19 has still taken a devastating toll, with the charity losing Macmillan expects a loss of £175 milrisen to about 160,000 by December. lion over the next three years, with so An estimated 33,000 people should mas charity appeal: "A charity set up to

Classification: Official

Publications approval reference: 001559



#### NHS Cancer Programme

### Cancer services recovery plan

14 December 2020



#### £3Bn in funding for NHS to help services recover

£1.5Bn to ease existing pressures caused by Covid £1Bn to tackle backlog and waiting lists £0.5Bn to improve access to mental health services







The Insight & Performance team's rapid
analysis to assess the scale of the backlog in
cancer care was a critical factor in
establishing cancer as one of the highest
profile and most serious areas of collateral
damage for healthcare as a result of the
pandemic. This led to Macmillan securing
major government commitments on
prioritising cancer care during the most severe
NHS pressures over the winter of 2021-22 and
in plans for long-term service recovery



**Steven McIntosh - Executive Director of Advocacy & Comms** 



# **Key Learnings**







Getting the question right is half the challenge

Good insights don't need to be expensive

Approach it from multiple angles



# Thank you

**Stephen Lavery** – SVLavery@macmillan.org.uk

