

Future of work: Selecting optimal office spaces with location intelligence

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FOURSQUARE

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FSQ

Agenda

- 01 Introduction
- **02** Foursquare Today
- 03 The Future of Work:Location-enabled insights







The Leading Cloud-Based Location Technology Platform



If it tells you where, it's probably built on Foursquare

12:36 -		
Y		
Everyone 🗸		
Add status What's happening? Foursquare		
Remove Tag location		
Q Search location		

Foursquare Seattle 801 5th Ave · 4.2 mi

Longfellow Creek 5915 Delridge Way SW · 300 ft

9Th & Hennepin Donuts 5604 Delridge Way SW · 0.2 mi





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Movement

Multi-sensor stop detection technology evaluates **9B visits** per month from **500M unique devices** globally

FOURSQUARE

Core Technology

Data

FSQ/Places FSQ/Visits

Tools

FSQ/Places API FSQ/Studio FSQ/Movement SDK



Places

Al/ML models maintain data on **100M+ venues,** using multiple sources & first party human verification as ground truth

Software

FSQ/Attribution FSQ/Audience FSQ/Proximity

How do we get places right?



Through artificial intelligence & machine learning algorithms

How do we get **movement** right?

Paired with **first party ground truth data** from real humans that trains our models, our proprietary **stop-detection technology** snaps people to places with precision, collecting data from multiple sensors in a device to monitor:





The Future of Work: Location-driven insights



Today You'll Learn...

- Why location intelligence offers a competitive advantage over survey data
- How foot traffic data can serve as a powerful indicator of future behavior
- How savvy analysts and data scientists are enhancing site selection models with location data



Project Overview

From fully remote and hybrid models to reinstated 5-day office mandates, employers' return-to-office policies and incentive strategies vary vastly by industry and are continuously evolving in real-time.

66% of employers currently require employees to work from offices at least once per week, and **90%** of companies will require employees to return to offices in 2023*.

From site selection strategies and trade area analysis to competitive intelligence and demand forecasting, **location data** can reveal new opportunities, inform key decisions, and help you plan for the future.



Offices have been seeing even more traffic than expected from professionals in urban areas

1/3 of nationwide office visits were made by people living in **urban zip codes**. Their fair share compared to total categories shows that offices have been seeing +23% more traffic than expected compared to other business in urban areas.

During this same time, U.S. offices received -17% fewer visits than expected in rural areas in recent months.





Share Of Office Visits By Population Density

Offices have been seeing even more traffic than expected from **Midwestern & Northeastern** professionals

West coast professionals were responsible for nearly **1/4** of nationwide office visits.

Fewer than 20% of U.S. office visits were made by people living in the Northeast.

Compared to all other POI categories, offices received -6% fewer visits than expected in the West, but +5% more traffic than expected compared to other businesses in the Northeast.

Share of Office Visits By Region







Fair-Share Index: Office Visitation By Region

Foursquare data from June 1 - November 30 2022; Fair Share Index is calculating deviation from expected office visits by visitor's home regions, relative to total visits to all categories

Downtown offices are seeing an uptick in foot traffic across major U.S. cities





Chart illustrates change in monthly foot traffic to downtown offices by city between Nov 2021 - Nov 2022, where visitation is benchmarked to the first month (November 2021 = 100). Cities defined by downtown zip codes only.



Leverage location data to understand where people are returning to offices regularly vs. where people are living & working remotely



Reported behavior vs. real-world behavior





Foursquare data from November 2022; Users must have visited an office in the region the slated number of times for at least 3 of the 4 weeks above between 10-31-2022 to 12-4-22, excluding the week of Thanksgiving

Location data reveals subtle nuances in weekly office visitation by market



Foursquare data from November 1, 2021 - October 31, 2022

Different industries see distinction in share of office traffic by day



Foursquare data from November 1, 2021 - October 31, 2022

Las Vegas, San Francisco & Seattle offer residents the most places of interest per capita of any major U.S. city

for select places of interest

- **1. Las Vegas**
- 2. San Francisco 12. Houston
- 3. Seattle
- 4. Washington D.C. 14. Chicago
- 5. Denver
- 6. Austin
- 7. Nashville
- 8. Columbus (OH)
- 9. Boston
- 10. Charlotte

Top 20 U.S. cities: Ranked by venue count per capita,

- 11. San Diego
- 13. Jacksonville
- 15. Dallas
- 16. Indianapolis
- 17. Philadelphia
- 18. San Antonio
 - 19. New York City
 - 20. Phoenix

Foursquare data from 2022; In the context of this analysis, *POI includes = coffee shops, restaurants, bars, daycares, salons, gyms & fitness centers, doctor's offices, dentists offices, hair/nail salons, music venues+concert halls

Businesses within closest proximity of offices are not necessarily dependent on regular office visitors

BARS	RESTAURANTS
9%	8%
COFFEE SHOPS 8%	GYMS & FITNESS STUDIOS 9%
MEDICAL BUILDINGS	DENTIST OFFICES
9%	9%
salons & barbershops	MUSIC VENUES
8%	11%

Foursquare data from November 1 2021 - October 31 2022; Regular office visitors = people who made 5+ office visits between Nov 2021 - Oct 2022

In midtown and downtown Manhattan, offices, fitness studios and medical offices all see the highest share of weekly traffic on Wednesday



Foursquare data from November 1, 2021 - October 31, 2022

Location Matters.

Businesses in corporate neighborhoods of NYC are seeing more traffic from **same-day** office visitors than businesses in other parts of Manhattan.

All businesses benefit from people getting an earlier start on weekdays, even from people who are working remotely.

Businesses generally see similar levels of foot traffic volume around lunchtime on weekdays and weekends in Manhattan. However, businesses in Midtown and FiDi unsurprisingly see more weekday lunchtime traffic from same-day office visitors.

Average Weekday





Average Weekend

Foot traffic from same-day office visitors

- Foot traffic from people who **did not visit an office** the same day
- **POI**: restaurants, coffee shops, bars, salons, medical offices, gyms

Over 1/2 of today's regular office visitors are commuting within a 10 mile radius of where they live

0-2 miles

2-5 miles

5-10 miles

10-15 miles

15+ miles

Foursquare data from June 2022 - November 2022; Regular Office Visitors = people who visited the same office at least 3+ times during the analysis period.

% Share of regular office visitors by distance traveled from home to office



Office commuting has evolved in some markets



Foursquare data from November 1 - November 30 (2021 & 2022)

Today's office visitors are relying more heavily on public transit & electric vehicles, opting for healthier lunch options and returning to business travel



Increased foot traffic correlations: Salad Places **Train Stations Metro Stations** Airports



U.S. OFFICES

Decreased foot traffic correlations:

Gas Stations Auto Shops **Convenience Stores** Parking

Leveraging Location-driven Insights

Enabling better business decisions with location data

SITE SELECTION

Analyze demographics, visitation patterns and consumption habits of office visitors (and remote professionals) across markets to select the right location for your next office or store.

DEMAND FORECASTING

Leverage places and movement data to accurately predict consumer demand by market in order to optimize inventory & supply decisions.

MARKETING STRATEGIES

Personalize marketing strategies and content based on real-world behavior. Pay attention to commuting patterns & preferences to inform advertising media mix strategies.

Our technology unlocks the power of places & movement







Thank you

FOURSQUARE EVERYWHERE

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