

Redefining Reach and Insights

### **Bev Tigar-Bassett**

VP BD, Borderless Access

### Growth hacking the moments that matter to create new category opportunities



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**BV Pradeep** Global Advisor, Borderless Access

**Danny Lowe** Founder & Director, Blockhead Communication preferences of consumers are evolving rapidly, migration to mobile, digital apps, devices and platforms





Could taking an existing idea and creating something more powerful out of it yield faster growth?





Startups succeed big time when they address a **CRITICAL need or problem** that consumers are experiencing

### A conversation with an entrepreneur....





### **BV PRADEEP**

Global Advisor Borderless Access Ex CMI Global VP Unilever





### Danny Lowe | Inventor | Founder | Director: BLOCKHEAD

Finding relevant 'pick-me-up, pep-myself-up, keep-me-going, quick-fix' moments to connect with people and their needs



### WEEKENDS - · - · - WEEKDAYS



"I usually drink tea and coffee in the morning on the weekend, just to **keep myself going** and before I go to the gym and for a work-out.

During the week, usually coffees in the morning straight after lunch and midday about 3 O'clock, around then I snack, various energy drinks, protein bars, try and eats lots of fruit, just to **keep myself pepped** really cause I'm really really busy at work..."



37-year-old, male, married, working professional

## Tapping into peoples' current and unmet needs to re-energise, have an active day, be focused and productive





"It just gives me a little boost to either get started or carry on..." "... gives me a bit more time to be

productive..."

Female, 37-year-old, married, mother of two, goes camping and walks, follows routine, fancy shopper



Base: 112 (chewing gum consumers)

Q6) Why do you need chewing gum to energize/recharge/pick yourself up during weekday/ weekend?

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### What people are saying about their emotional and functional energy needs





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"...sometimes it's a HARIBO when I'm really bad, and equally a Red Bull if I am really really flagging"



Female, 39 years old, married, mum, working professional, works out, healthy life self and family

Opportunity to fulfill everyday weekday pick-me-up and concentration needs 🦉 BORDERLESS® over the late morning and early afternoon slump



Q4. What are the occasions when you feel the need to energize/recharge/pick yourself up? Q5. What products do you consume to energize/recharge/pick yourself up

ACCESS

Most of the benefit spaces are owned by chewing gum, opportunity to stretch further to fulfill functional energy and focus needs



Q10) What are the benefits you see when you consume the following products?

# Ongoing education is needed to counter the perception of adverse health effects of chewing gum and other energy offers



Chewing gum	High in sugar (28%)	Leads to dehydration (21%)	Headache (19%)
Caffeinated beverages	Nausea and Insomnia (32%)	Leads to dehydration (26%)	Increases heart problems (24%)
Energy drinks	High in sugar (28%)	Causes anxiety (26%)	Increases heart problems (26%)

*"Sometimes energy* products don't work, other times you can get the jitters. It's hard to gauge how much caffeine etc. you are getting. Also some products are high in sugar which is undesirable"

Female, 44 year old, Caffeinated Beverages. Can the perception that the category can be annoying and distracting limit growth opportunities for Blockhead's functional attributes?





Q13) What are the reasons for you to not consume chewing gums?

### In sum: Learnings 1 Accelerating the growth hack

### **Borderless Access' RAPID RECYCLING(R)**

**Correlating consumer need**states with occasions will help to leverage new category growth opportunities for Blockhead





Consider how best to leverage the top benefits of the new functional category, while using the drawbacks across traditiona chewing gum to ideate and position the solution more effectively

Know how best to prioritise serving the occasions that matter, by making the product more accessible - closer to the moment of need

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