



Product Development in Real-Time:

How to create meaningful consumer conversations that will fast-track decision making







Meet the Speakers



Darren Stoddart
Senior Director of Innovation
BEHR Paint Company



Mike Billingsley
Chief Executive Officer
OnePulse





BEHR Paint Company

- Founded in 1947
- Global leader in the design, manufacturing and distribution of branded home improvement and building products
- Acquired by Masco in 1999
- Retail partner with The Home Depot since 1978





OnePulse

- Founded in 2013
- Real-time consumer opinion platform
- Specializes in agile research via "bite sized" mobile surveys
- Known for brand tracking, concept testing, product development, competitive analysis and more
- Community of 600K+ global consumers





BEHR Uses OnePulse to...

Validate Ideas



Understand Habits



Test Concepts



Receive Feedback

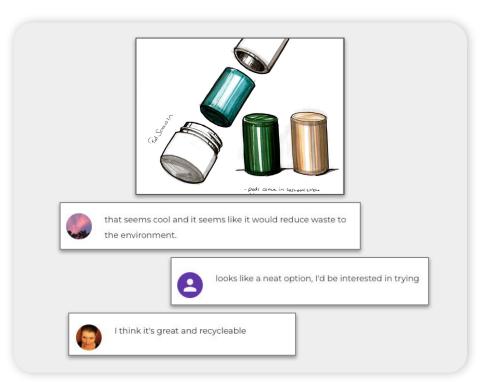




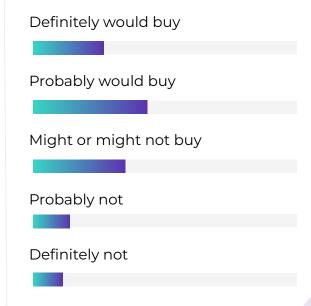


Concept Testing

What do you think of a spray paint can with customizable color pods? What do you think of screwing the pod into the can?



How likely are you to invest in a high quality refillable spray paint can that has the option to purchase customizable color pods?







Idea Validation

Did you encounter any issues when you painted your ceiling?

Spots with high sheen, gloss or glares

Lack of coverage or hide

Missed spots after drying

Excessive splatter or drip

What feature(s) would be most important to you in a ceiling paint?



I would really value a quick drying paint so it doesn't drip



it would be nice if I didn't have to apply 2 coats



long lasting and durable against humidity



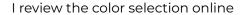
Ease of application





Shopping Habits

When purchasing spray paint, what tools do you use to select the spray paint color needed for your project?



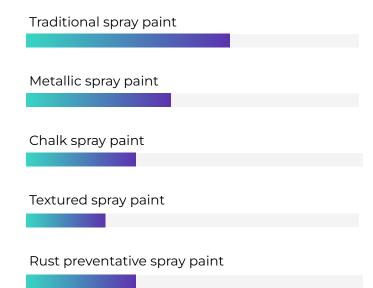
I review a color brochure at the store

I review the spray paint cap color in the product aisle

I look at product that has been sprayed out of color

I just need a simple color like white or black, not a specific one

What types of spray paints have you shopped for or are you considering purchasing? (Select all that apply)







Word Association

What comes to mind when you think of "HIGH PERFORMANCE"?



dlfckp

faster than normal, better than a average



BlueSpruce

Efficient, durable, accurate, fast, strong



ZetaReticuli

Powerful results, no issues, keeps a steady pace, no pauses or buffering

What comes to mind when you think of "SOMETHING WITH STRONG ADHESION"?



Lexworth

Sticky, unbreakable, dependable, convenient, easy



KevinF

Sticks well and won't come off without intentional effort



AchillesG

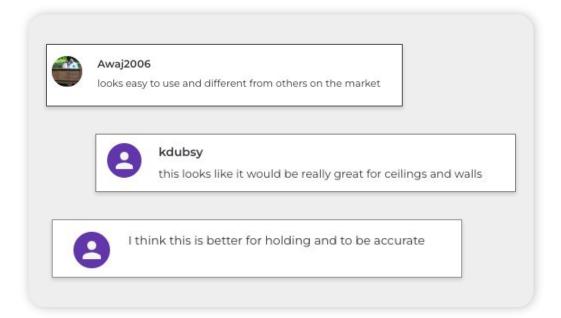
Something that will stay cannot come undone

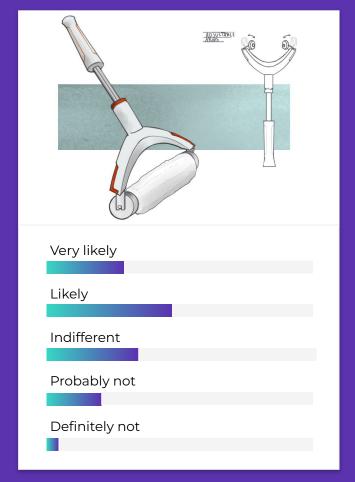




Product Design

How likely are you to consider purchasing a roller frame like this one? Why?



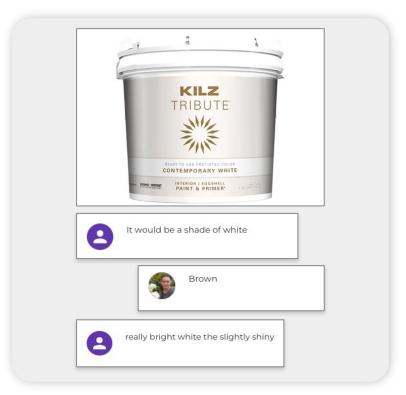




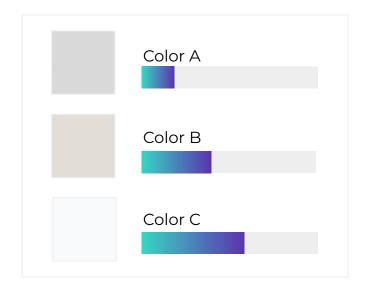


Packaging Design

What color do you believe this paint to be, please type your answer below.



Based on your answer to the last question, which of these colors do you believe is in the can?







Benefits of BEHR X OnePulse Partnership

- ◆ Asked 300+ questions in last 12 months and over 120 Pulses total
- ◆ Reduced their product design timeline from several weeks to less than 24 hours
- ◆ Validates ideas in the middle of a meeting and makes data-backed decisions on the fly
- ♦ Able to conduct sub-branding personality and association exercises whenever necessary

"The speed of starting and launching a survey is significantly different than any platform I know of."



