to a to innovation success How to get in the driver's seat?

Action-focused innovation **Jracking**





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1. Setting the scene on tracking and innovation

2. From rearview mirror to steering wheel

3. Introducing value as a metric





QUESTION:

Does your organisation use innovation tracking?



QUESTION:

Can innovation tracking be better?



Only 1 out of 4 researchers are satisfied with their innovation tracking methods

THE CHALLENGES

MISSING ELEMENTS

"Clear on what's happened, not always clear on why." "Actual consumer usage vs. shopper. Who is actual user? Is this providing value?"

"We don't always understand the reasons behind our failures." "Better understanding of the right indicators to use for tracking post-launch."



REARVIEW MIRROR OR STEERING WHEEL?







INNOVATION COMES IN MANY FORMS

Product Launch

Repositioning



Brand Launch

51 51



The launch is not the

end, but the start of a

journey towards long





WHEN SALES PERFORMANCE IS THE MAIN KPI

Service and an and the service of th

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INTRODUCING VALUE AS A KPI





AN ADDITION TO BYRON SHARP'S PRINCIPLES

Mental Availability



Physical availability

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AN ADDITION TO BYRON SHARP'S PRINCIPLES

Mental Availability





Physical availability





VALUE IS THE CRUCIAL EARLY STAGE KPI





LAUNCH ACTIVITIES







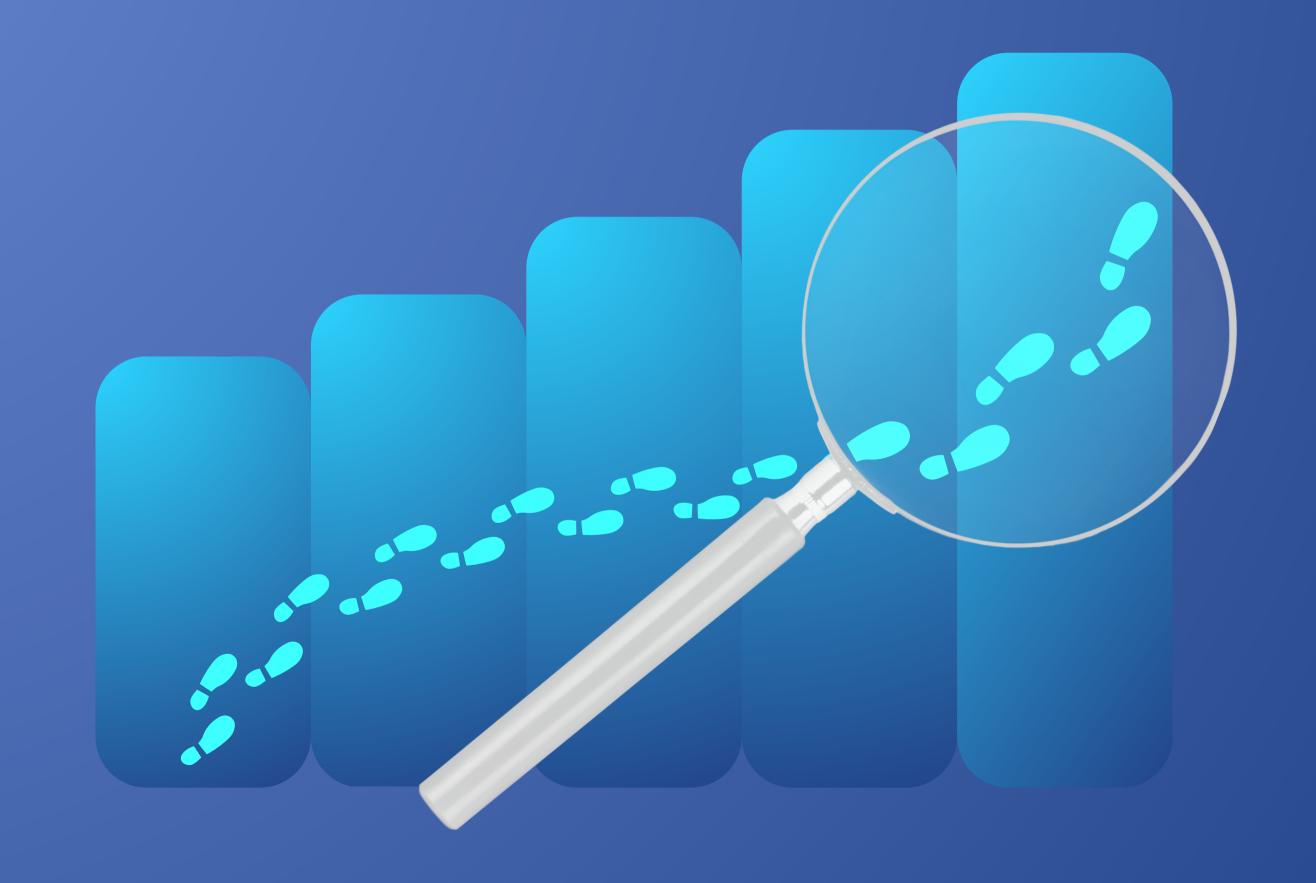


VALUE TO (RE) PURCHASE



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TRACKING VALUE DEVELOPMENT





TRADITIONAL CLAIMED RESEARCH DOESN'T REVEAL TRUE BEHAVIOR



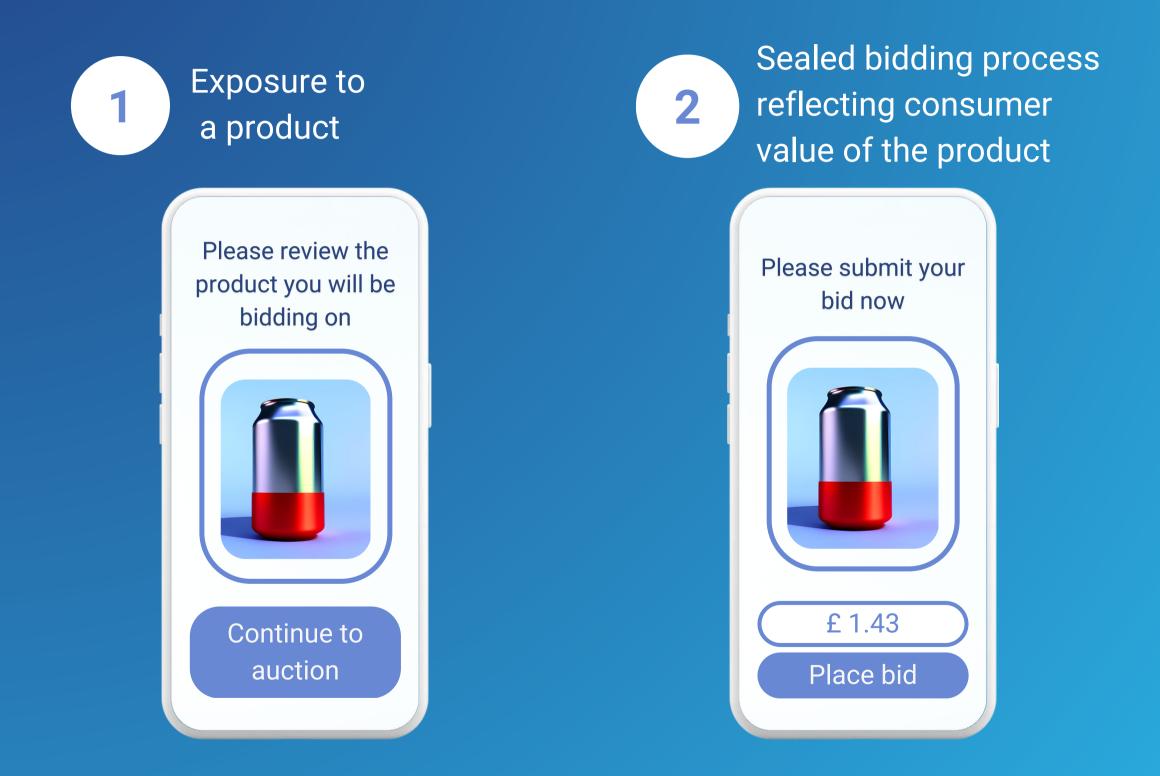
To understand perceived value



Need behavioral insights



HOW VEYLINX MEASURES VALUE





If the product is available, winning consumers pay and receive the product

Congratulations!



Your bid was above the selling price and you have been selected as a winner.



Please submit your bid now £ 100 Place bid

What do gift cards have to do with brand value?



BRAND VALUE MEASURED BY A GIFT CARD AUCTION



Example data for illustrative purposes only



MENTAL & PHYSICAL AVAILABILITY AT EACH STAGE

Awareness

Interest



3

Repeat

5

Trial



NEED TO TRACK ALL THREE TYPES OF METRICS

Physical Availability

Mental Availability

Value Development



THE FUNNEL MATRIX --> ACTIONABLE INSIGHTS



VEYLINX INNOVATION TRACKER OUTPUT



FUNNEL METRICS





VALUE DEVELOPMENT





DRIVERS & BARRIERS





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RECOMMENDATIONS

- Improve data quality with a behavioral approach
- Add Value Metric to your mix for an early evaluation
- Funnel Matrix for actionability at every innovation stage

QUESTIONS?

