### to a to innovation success How to get in the driver's seat?

## Action-focused innovation **Jracking**





### Rainier van Rietschoten Co-Founder at Veylinx



### Clark Jenkinson Senior Insights Consultant



# 1. Setting the scene on tracking and innovation

2. From rearview mirror to steering wheel

3. Introducing value as a metric





### QUESTION:

# Does your organisation use innovation tracking?



### QUESTION:

# Can innovation tracking be better?



## Only 1 out of 4 researchers are satisfied with their innovation tracking methods

### THE CHALLENGES

### **MISSING ELEMENTS**

"Clear on what's happened, not always clear on why." "Actual consumer usage vs. shopper. Who is actual user? Is this providing value?"

"We don't always understand the reasons behind our failures." "Better understanding of the right indicators to use for tracking post-launch."



### **REARVIEW MIRROR OR STEERING WHEEL?**







### **INNOVATION COMES IN MANY FORMS**

### Product Launch

### Repositioning



### Brand Launch

51 51



# The launch is not the

## end, but the start of a

# journey towards long





### WHEN SALES PERFORMANCE IS THE MAIN KPI

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### **INTRODUCING VALUE AS A KPI**





### **AN ADDITION TO BYRON SHARP'S PRINCIPLES**

**Mental Availability** 



Physical availability

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### AN ADDITION TO BYRON SHARP'S PRINCIPLES

#### **Mental Availability**





# Physical availability





### VALUE IS THE CRUCIAL EARLY STAGE KPI





### LAUNCH ACTIVITIES







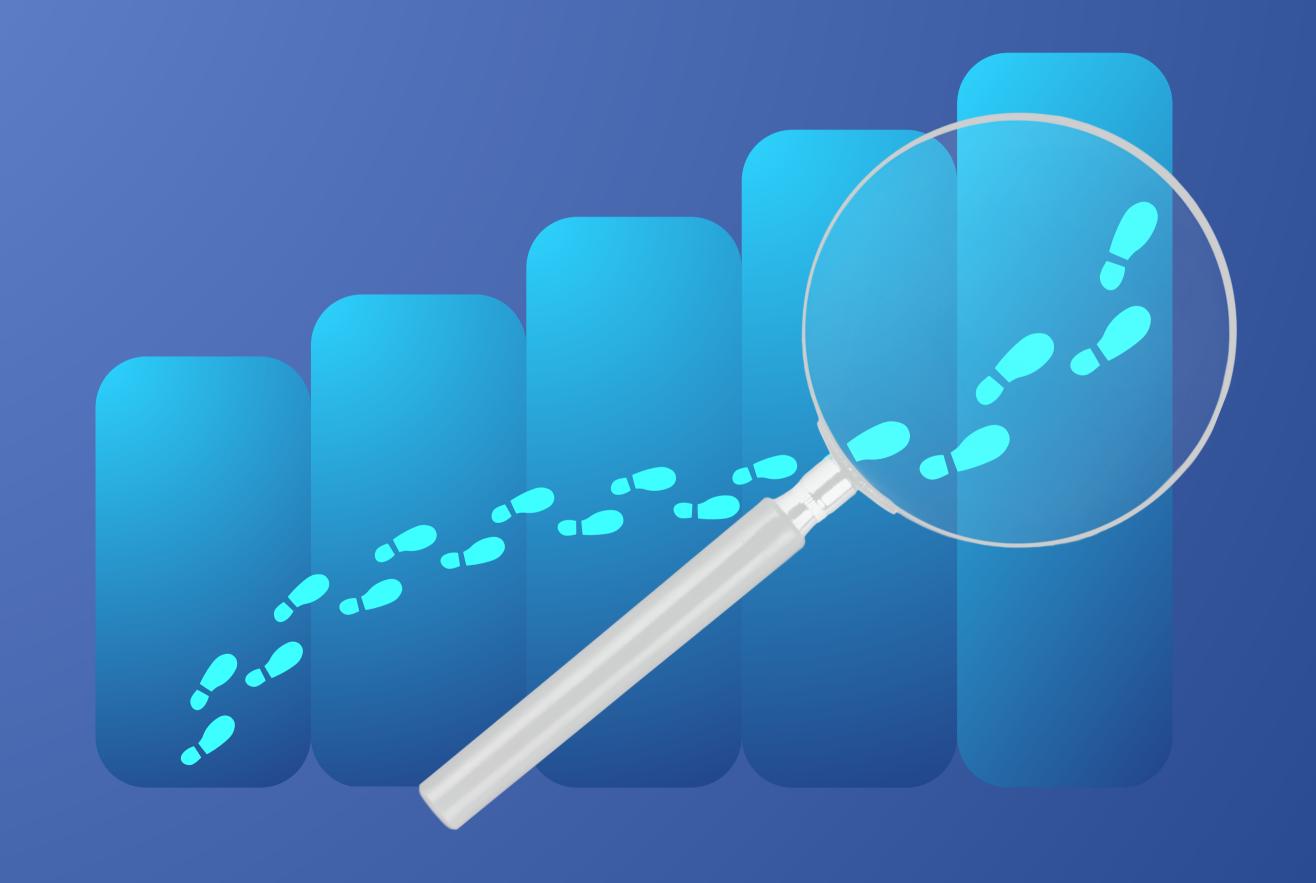


# VALUE TO (RE) PURCHASE



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### TRACKING VALUE DEVELOPMENT





### TRADITIONAL CLAIMED RESEARCH DOESN'T REVEAL TRUE BEHAVIOR



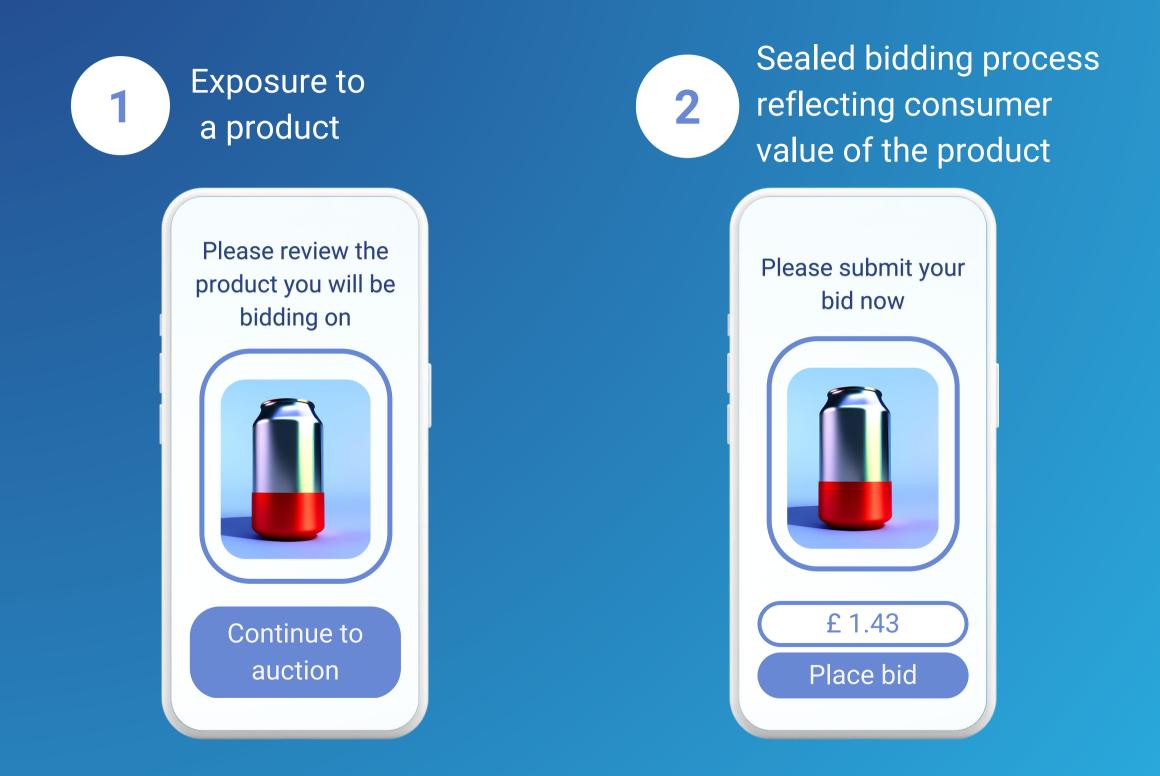
### To understand perceived value



# Need behavioral insights



### HOW VEYLINX MEASURES VALUE





#### If the product is available, winning consumers pay and receive the product

#### **Congratulations!**



Your bid was above the selling price and you have been selected as a winner.



Please submit your bid now £ 100 Place bid

What do gift cards have to do with brand value?



### **BRAND VALUE MEASURED BY A GIFT CARD AUCTION**



Example data for illustrative purposes only



### **MENTAL & PHYSICAL AVAILABILITY AT EACH STAGE**

#### Awareness

Interest



3

#### Repeat

5

Trial



### NEED TO TRACK ALL THREE TYPES OF METRICS

### Physical Availability

### Mental Availability

### Value Development



### THE FUNNEL MATRIX --> ACTIONABLE INSIGHTS



# VEYLINX INNOVATION TRACKER OUTPUT



### FUNNEL METRICS





### VALUE DEVELOPMENT





### DRIVERS & BARRIERS





#### **Rainier van Rietschoten** rainier@veylinx.com

**Clark Jenkinson** clark.jenkinson@veylinx.com

### RECOMMENDATIONS

- Improve data quality with a behavioral approach
- Add Value Metric to your mix for an early evaluation
- Funnel Matrix for actionability at every innovation stage

### **QUESTIONS?**

