PULSAR\*

# Achieving & Measuring Impact

Quirk's Chicago – March 2023

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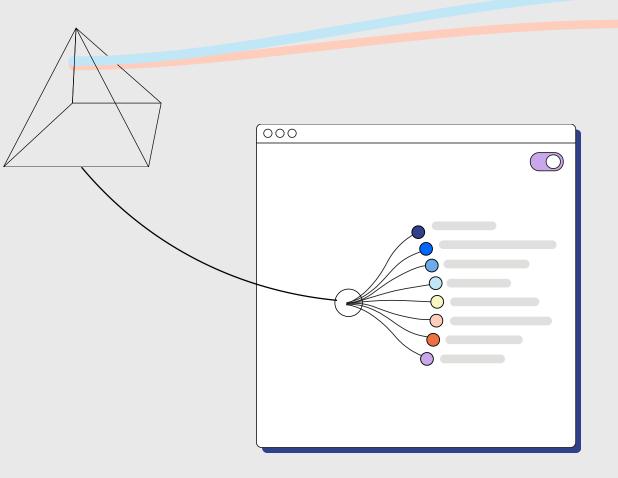


### Who are we?

Pulsar is an audience intelligence company.

We help organizations understand their audiences and create messages that matter to them, through both a self-serve SaaS platform and an in-house insights & strategy team.

We combine conversational and behavioral data from the world's leading digital sources, with vertical AI and the smartest minds.





## What we'll be covering

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The audience shape determines how campaign content spreads

Responding to your audience's interests benefits brand perceptions

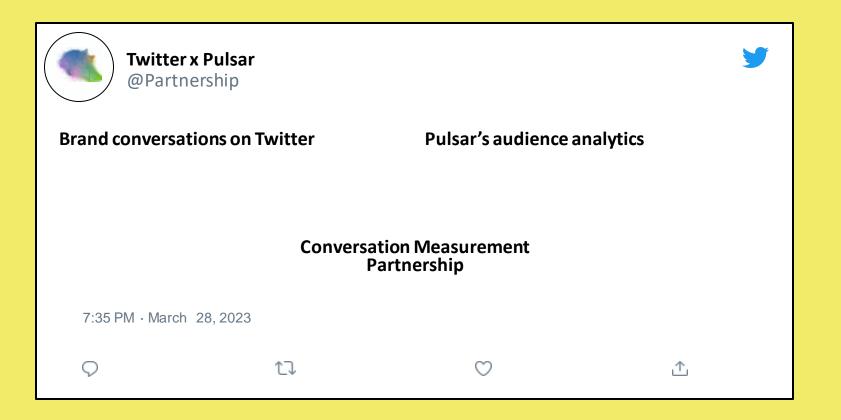
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Media stories help shape public perception of topics

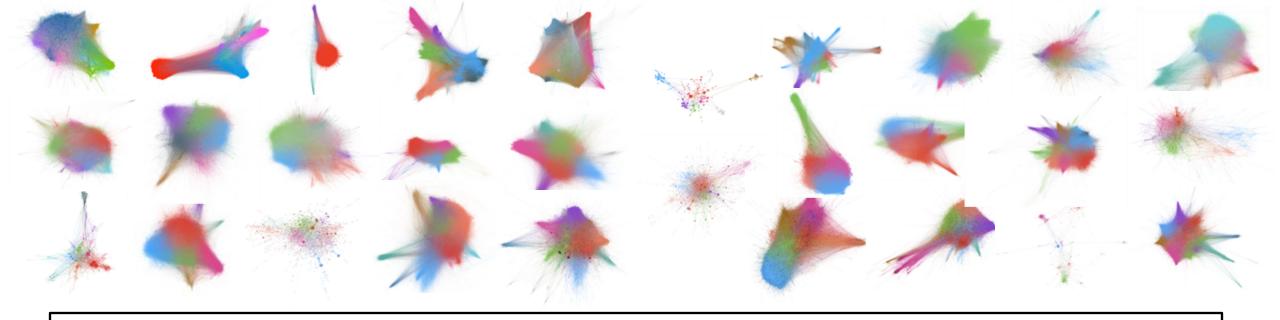


The shape of an audience determines how campaign content spreads

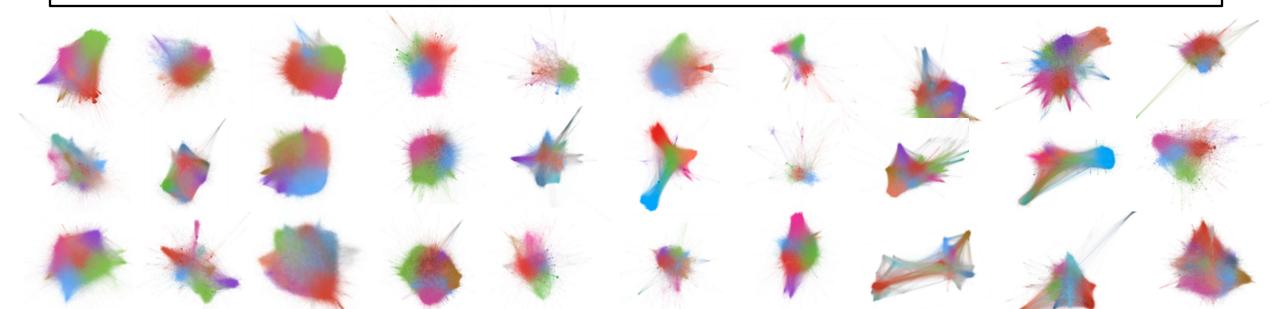


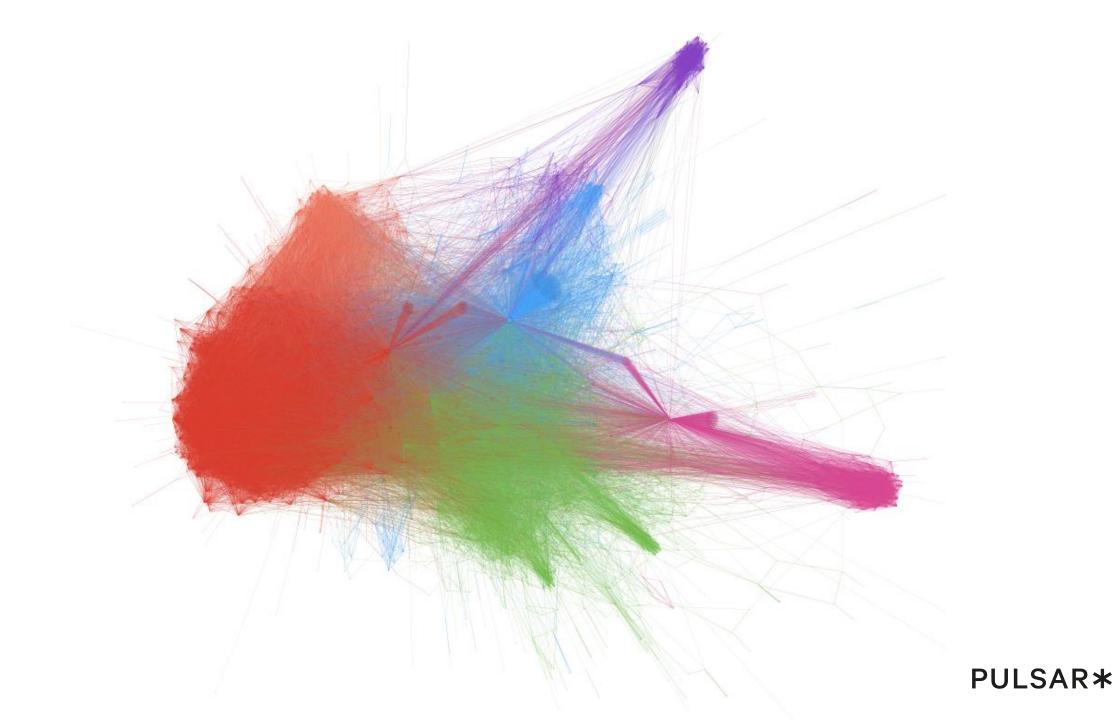




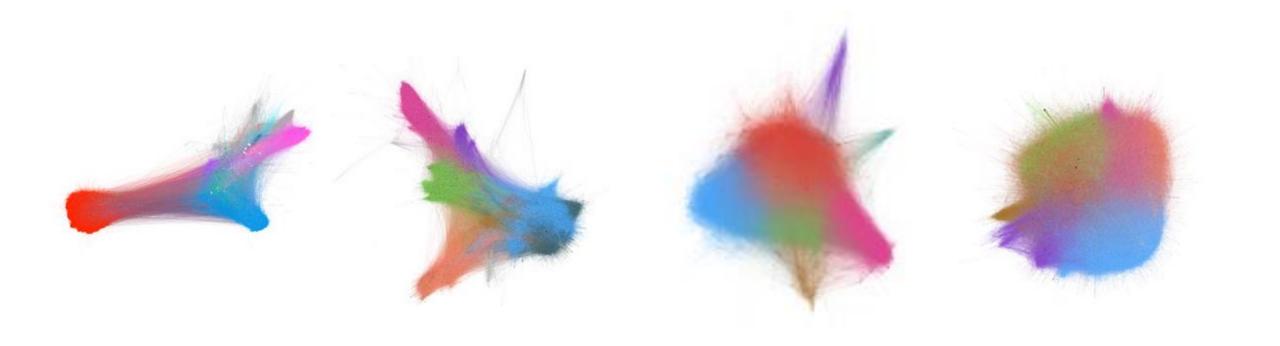


# We've analyzed over 75+ brand campaigns on Twitter since 2020



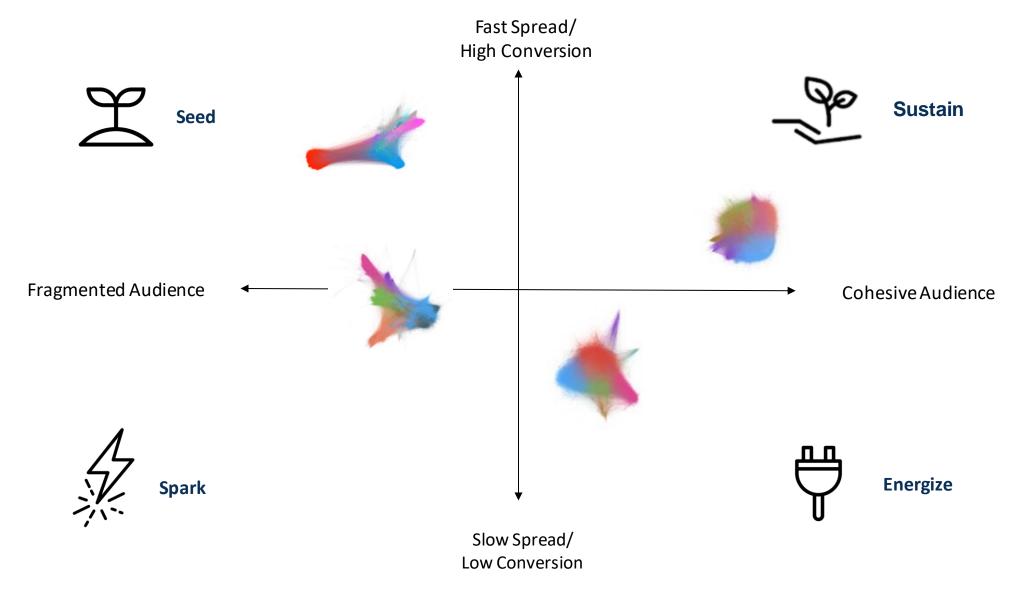


# Audiences come in different shapes and sizes

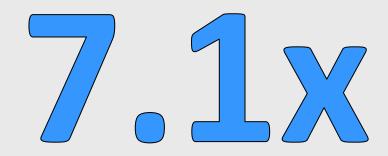


More Fragmented

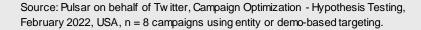
More Cohesive



# Interest-based targeting significantly outperforms demographicbased targeting

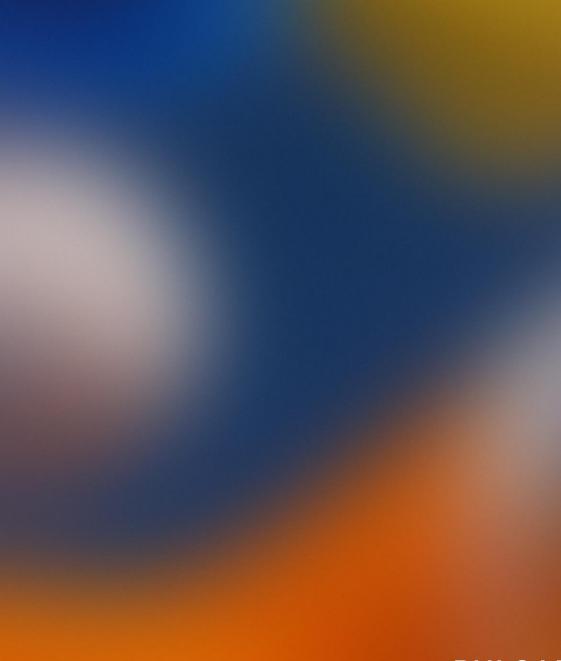


More likely to join the conversation



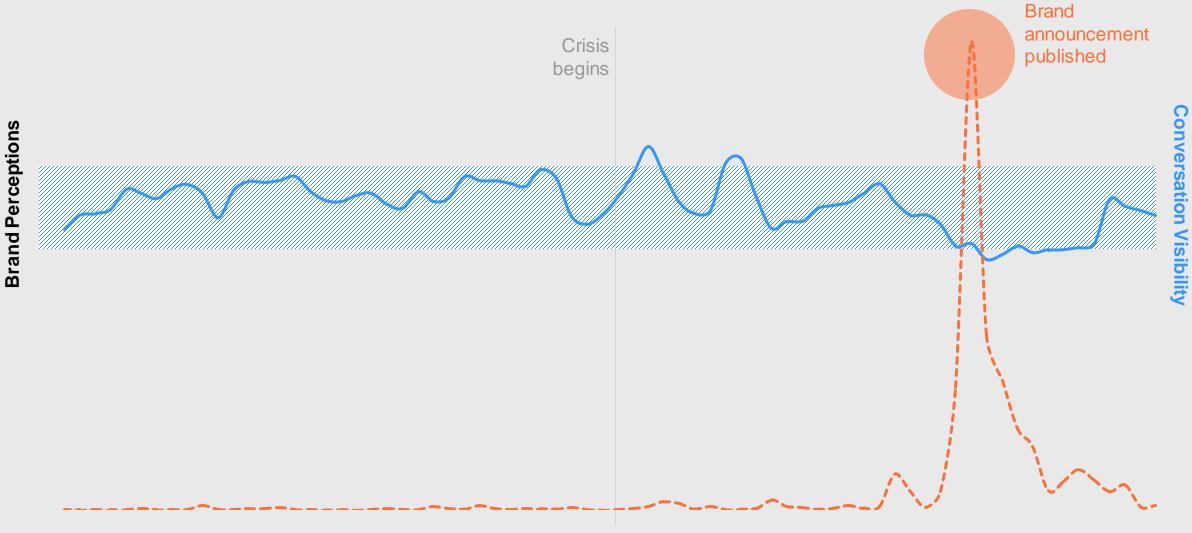


Responding to your audience's interests benefits brand perceptions





The response to the unfolding crisis drove a substantial spike in visibility, but did not ease the negative reputational impact



# 34%

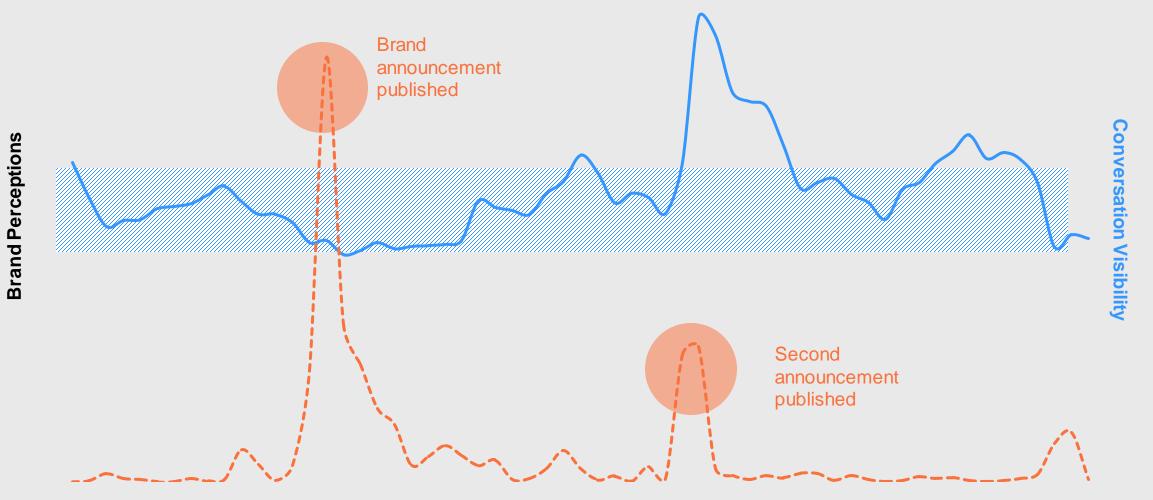
Praise the business for their decision

**36%** Support the decision but say it is not enough 18%

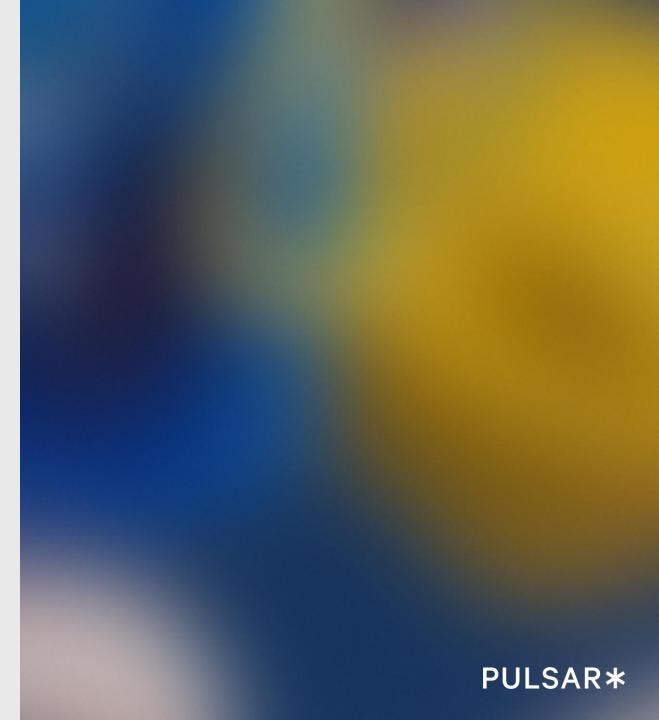
Support the decision but call hypocrisy **5%** Oppose the decision made by the business



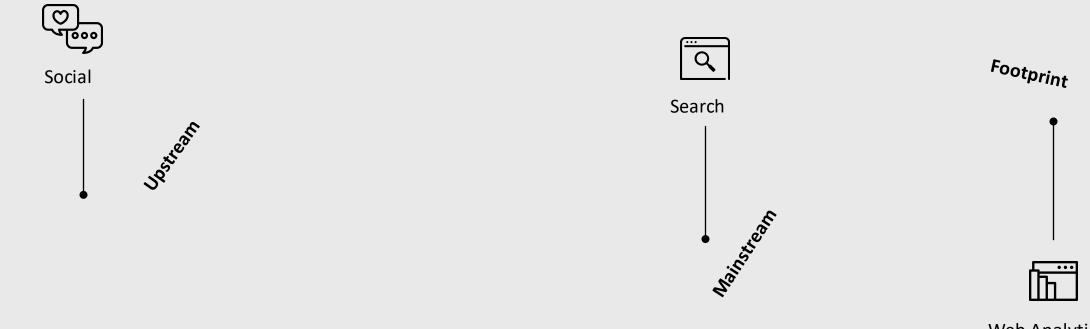
The response to the unfolding crisis drove a substantial spike in visibility, but did not ease the negative reputational impact



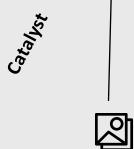
# Media stories help shapes public perception of topics



### The Attention Trail



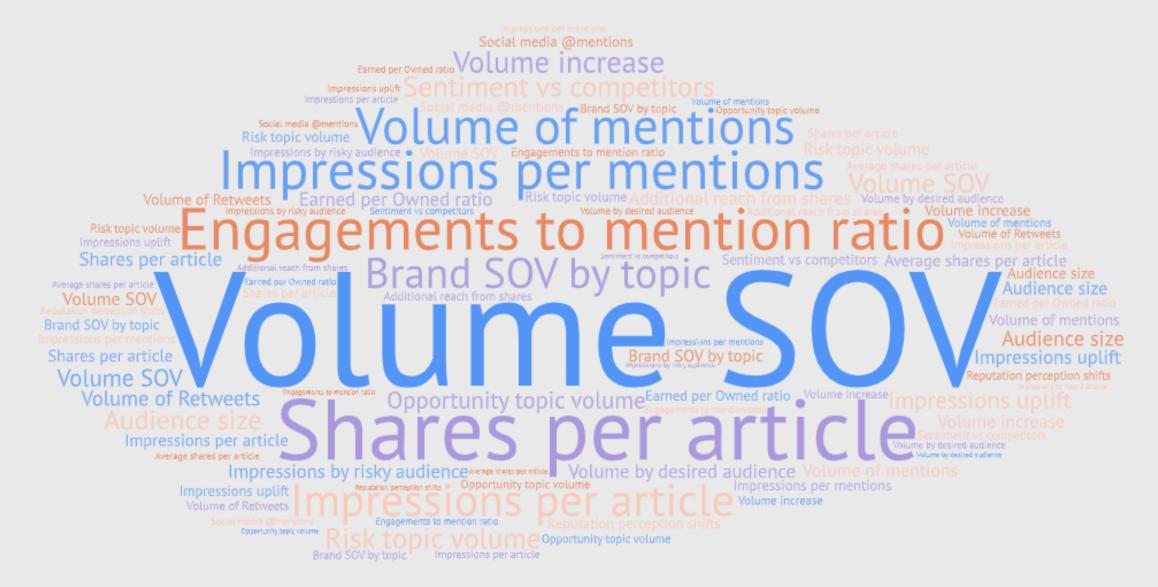




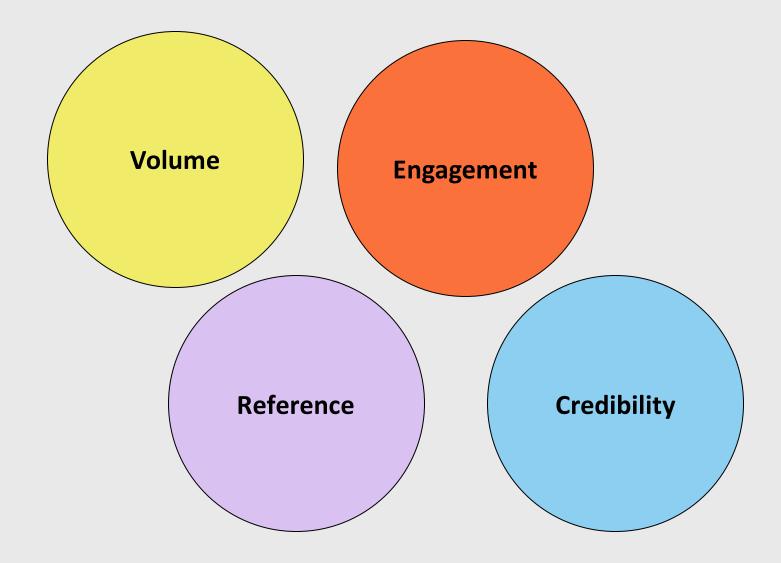
Media



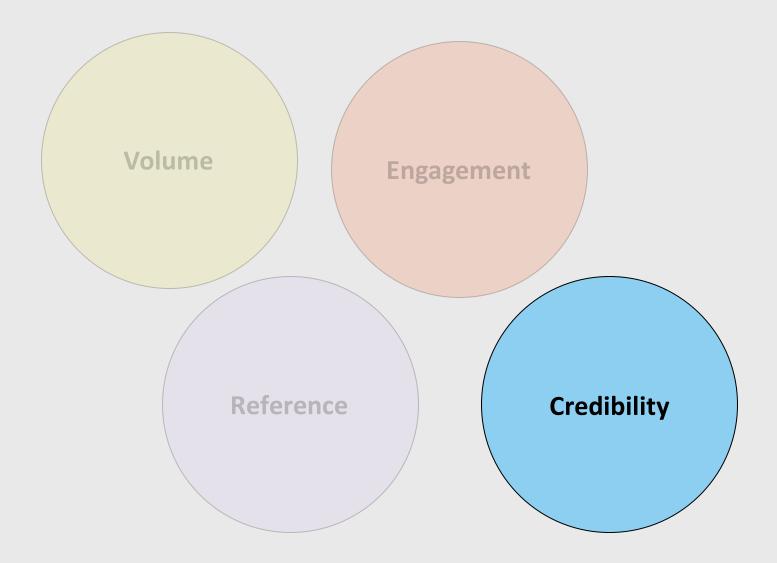
### On-platform metrics are limiting but off-platform metrics are too numerous to be easily actionable



One score to measure audience signals for offplatform influence:



One publisher was the driving force of trusted media narratives across topics.



Ongoing measurement: Track the make up of the audience reached and their perceptions over time





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## **Thank You**

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