Size does NOT matter!

Delivering large scale projects with a smaller team







WHAT WE'LL LOOK AT TODAY



01

ELEMENT MARKET RESEARCH

The Case Study

02

AUTOMATION IN ACTION

What is fully automated reporting?

03

CHARTS FROM HEAVEN

Leveraging the Cloud for enhanced exports from Dashboards and more

04

THE STRATEGIC BENEFITS

Summary and Questions



- ► Full-service market research consultancy founded in 2008
- Based in Lexington, KY
- 25 years working together as a team
- Current clients primarily large firms in:
 - o **Pharmaceuticals** Bayer, Merck, Novartis, Nuvera
 - o TV & Entertainment Discovery Channel, Food Network, HGTV, Nat Geo, Paramount+
 - Lodging Choice Hotels
- ▶ Qual & quant primary research One-on-one IDIs to large-scale discrete choice modeling

element

How We Chose Enterprise

- ► Experience with E-Tabs since 2008
- ▶ Needed to handle survey data, not secondary, sales, or site analytics data
- Clients wanted large PowerPoint decks, not dashboards
- ► Enterprise trial in 2020
 - Exceptional training by E-Tabs
 - Available support as needed
 - Gave us confidence in this solution



Post-implementation Experience

- ► E-Tabs support staff responsive & helpful
- ► Enterprise intuitive and easy to learn
- One-click duplication enables highvolume deliverables
- ► Excellent ROI
- ► Lowers risk of human error
- ▶ Take on projects that would be otherwise impossible for us



Enterprise Case Study One

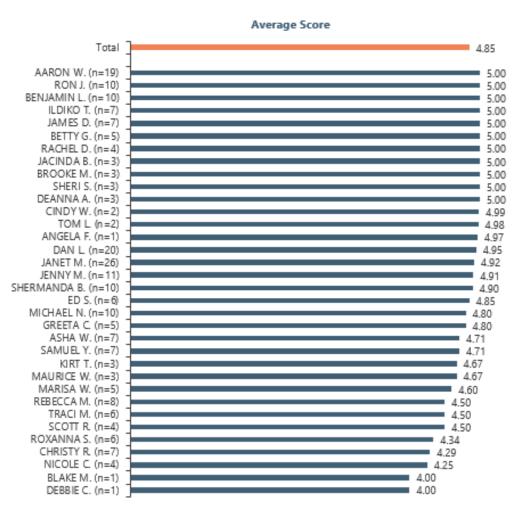
Annual Field Medical Liaison Evaluation

- Customers complete performance evaluation of an individual pharma co employee
- ▶ Deliverables include:
 - 135 individual performance reports
 - 7 aggregated team reports
 - o 32 aggregated region reports
 - More than 1,200 slides in total



Enterprise Case Study One

Overall Value of MSL Relationship



RESPONSE OPTIONS:

5 Very valuable

3

2

1 Not at all valuable

Now thinking specifically about the relationship you have with <MSL Name>, how much do you value the interactions you have had with this individual?

Base: All Respondents 2022 (n=229)

Enterprise Case Study One

Sally Smith

		2022	2022	2021	2020
2 Falls below my expectations Avera	MSL Capabilities Average Scores	All Field Medical	MSL	MSL	MSL
1 Falls far below my expectations		(n=698)	(n=7)	(n=5)	(n=2)
Depth and breadth of knowledge in clinical medicine, pharmacology, therapeutics, and interpreting current literature		4.69	4.29	5.00	4.50
Ability to conduct meaningful and challenging discussions		4.71	4.43	5.00	4.50
Demeanor and ability to make our discussions enjoyable		4.77	4.95	5.00	5.00
Extent to which my MSL encourages open discussion to understand my point of view		4.74	4.71	5.00	5.00
Extent to which my MSL demonstrates a fair, balanced, and unbiased perspective, even if the information does not favor Novartis*		4.66	4.57	5.00	
Understanding of the U.S. healthcare landscape and the effect of changing trends on patient care*		4.66	4.14	5.00	
Extent to which my MSL links me to valuable Novartis resources		4.65	4.29	5.00	4.50
Time it takes my MSL to provide follow-up		4.66	4.57	5.00	4.50
Ability to provide effective and relevant follow-up		4.71	4.57	5.00	4.50
Extent to which my MSL demonstrates flexibility by using my preferred mode of communication for our interactions*		4.70	4.96	5.00	
Extent to which my MSL makes good use of my time*		4.68	4.57	5.00	
Extent to which my MSL relevantly addresses my specific needs and area of expertise in our discussions*		4.71	4.57	5.00	

What is it about this MSL that makes you likely to recommend him/her as a source of information?

- She's very knowledgeable and has set up journal club meetings, which are valuable to our team.
- · Professionalism and previous clinical experiences.
- · Very knowledgeable and professional
- · Expert in her field, well respected

Please describe anything this MSL could do to improve his or her capabilities as an MSL or to better meet your needs.

- She could provide more articles with relevant data to my field.
- I would like our meetings to be scheduled further in advance.

Score ranks in top 20% of All Field Medical

Score ranks in bottom 20% of All Field Medical

^{*} Not asked in 2020

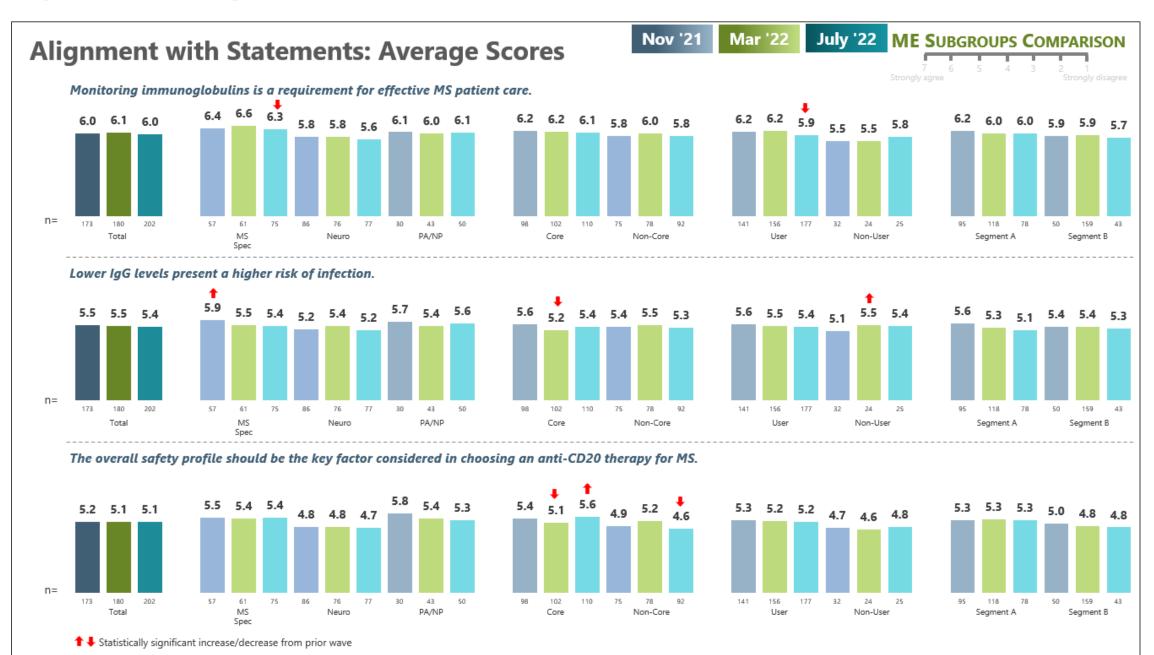
Enterprise Case Study Two

Field Medical Communication Tracker

- ► Online survey of Opinion Leaders
- Assess attitudes, perceptions, and alignment with specific scientific messages
- ► Field two to four times per year
- ► 5-10 key subgroups for 30-50 attributes across multiple waves
- ► More than 2,000 data points to be charted



Enterprise Case Study Two



Enterprise has enabled our small team to meet our clients' needs for high-volume deliverables and to grow our business by offering efficient, flexible reporting options.

ABOUT US

- Acknowledged MR industry leader in Data Visualization, Online Dashboards and Automated Reporting solutions
- Winner of numerous MRS/ASC awards and HM The Queen's Award for Enterprise
- 24 hour Global support



AUTOMATED CHARTING & REPORTING

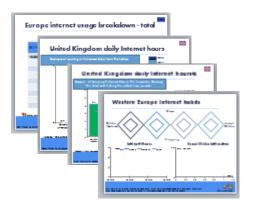


- Macros : good but inflexible, charts may not be editable
- Online reporting: typically just 'rendering analyses as simple charts'
- **Designed for MR** : Now you're talking! SO much more detail is possible than just settling for "*auto-charted*"

FLEXIBLE PARADIGM FOR OPTIMAL AUTOMATION









Data pulled into your own existing template











Google Sheets

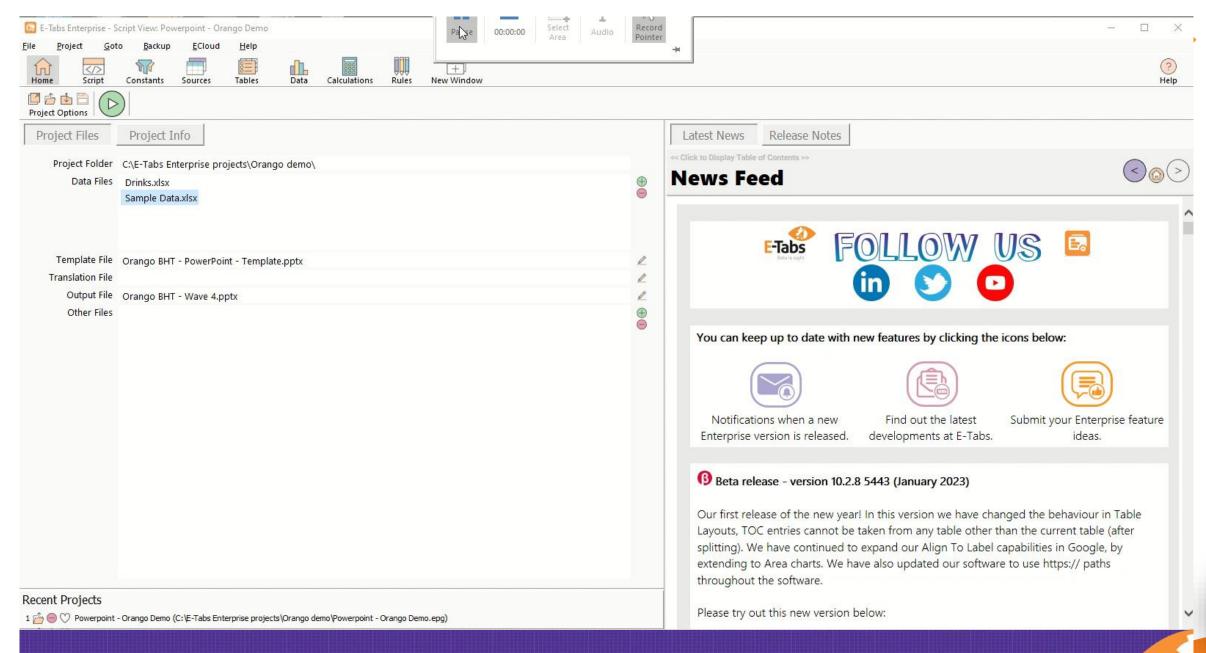












Output options



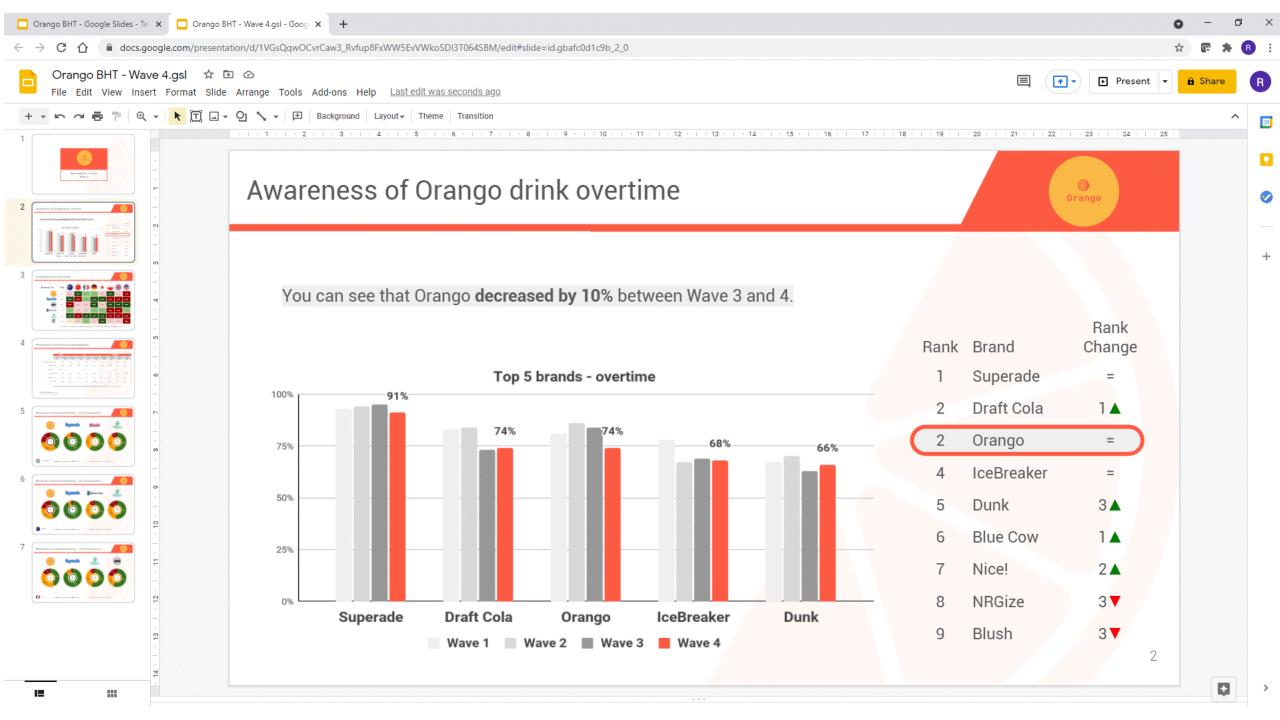


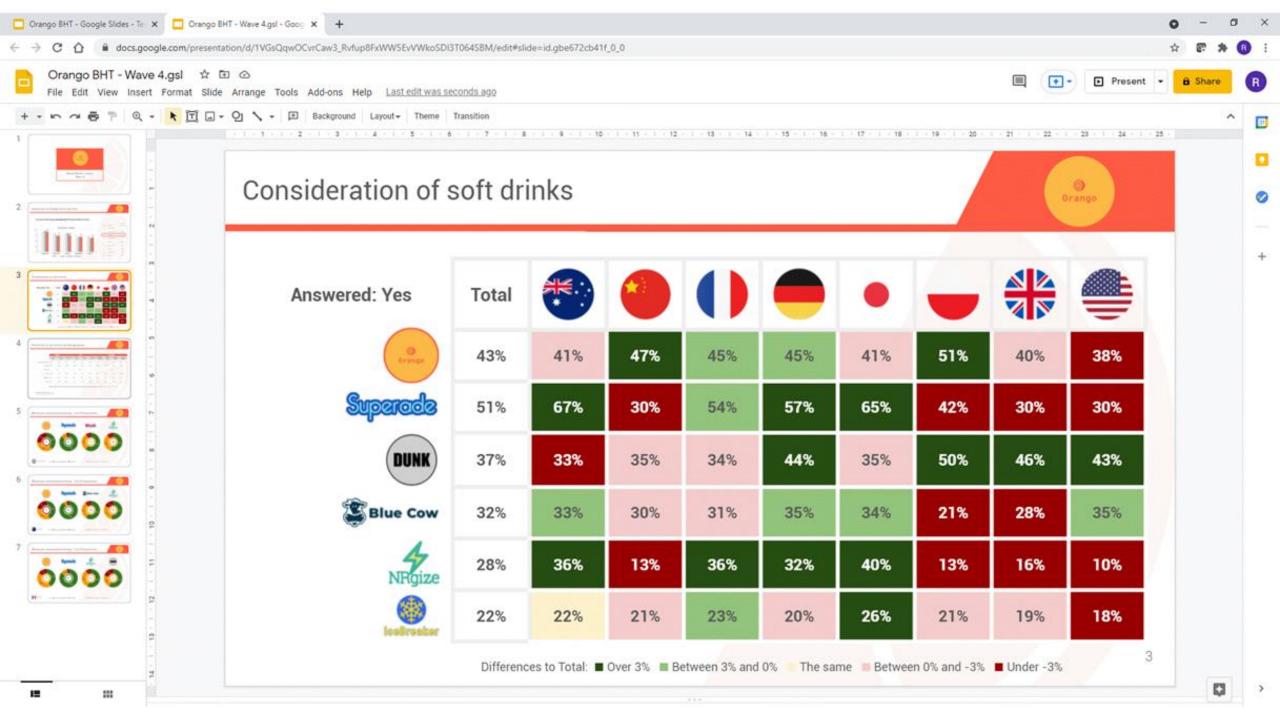












Charts from heaven!

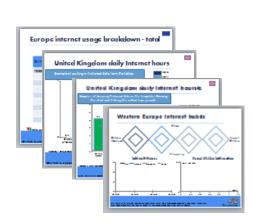




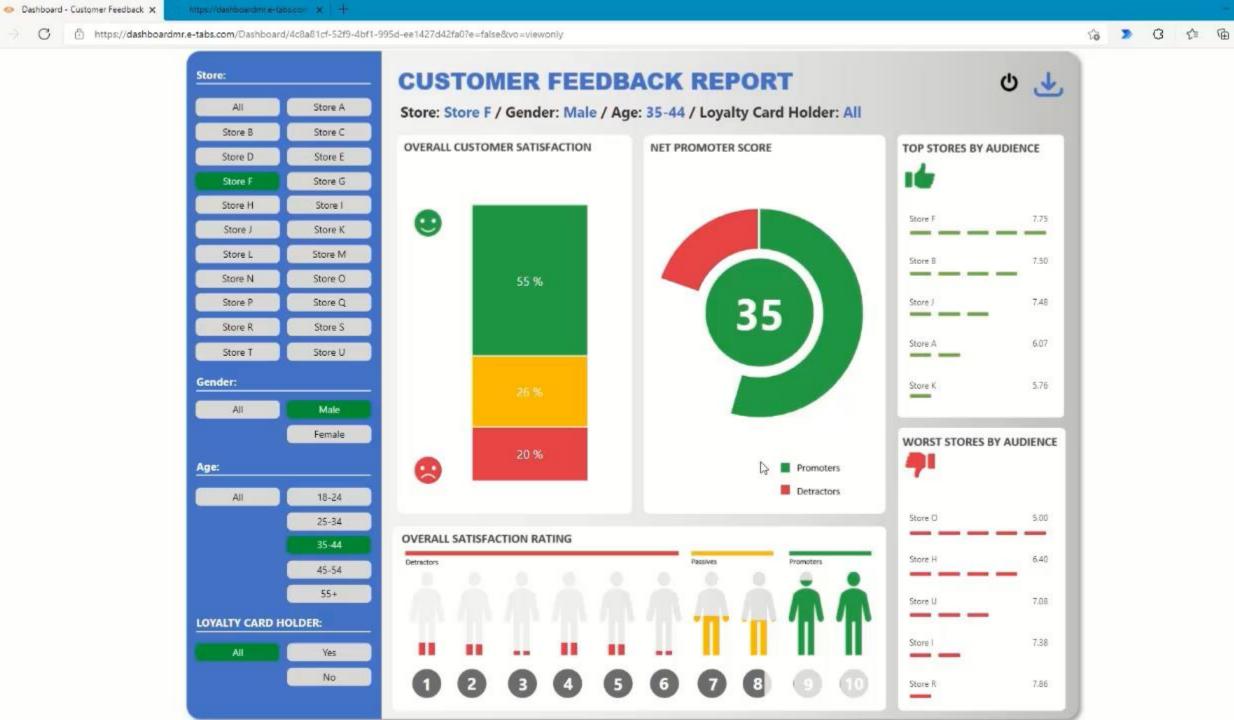








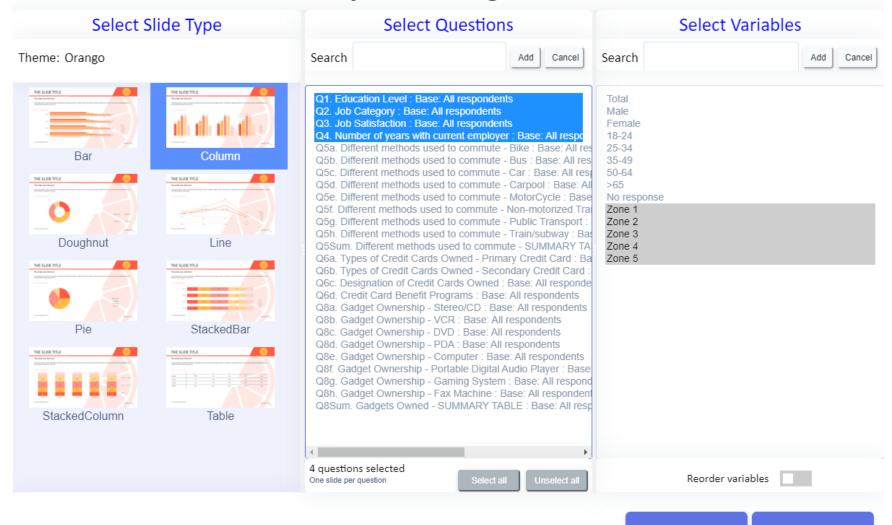




Same engine, generating ad-hoc chart decks



E-Cloud Project Configuration Wizard



Same engine, generating ad-hoc chart

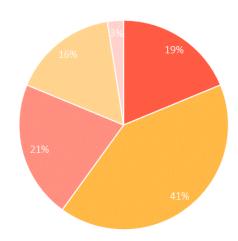


SLIDE TITLE



Sub Title

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Q1. Education Level: Base: All respondents

Base Total: n=80

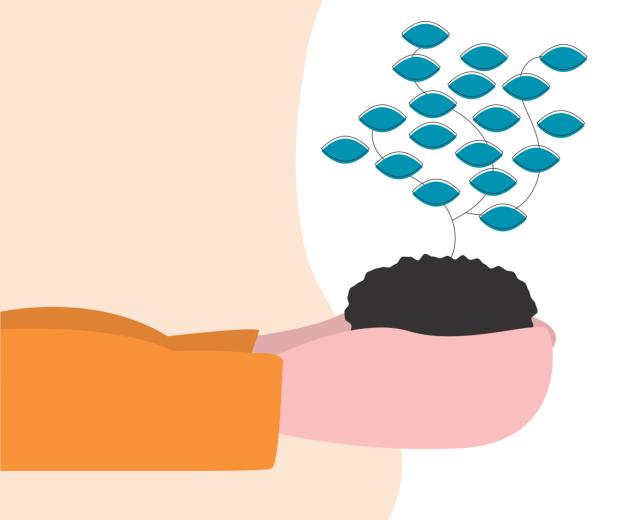
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THE STRATEGIC BENEFITS OF AUTOMATED REPORTING



- Decrease cost and effort of reporting, and increase the accuracy
- Use your expertise and time for analysis/insight
- Offer more to your clients and stakeholders
- Deliver on-time despite reduced resources
- Pitch for larger, complex projects
- Increase profit margins





STRATEGY FOR GROWTH

- Creates opportunity for added value
- Creates opportunity for more revenue
- Builds stronger client relationship
- Increased employee satisfaction



THANK YOU!



Any questions?

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