#### 7 ISSUES WITH INSIGHTS

IN 1997



Siloed researchers



Fragmented research



Flawed metrics



Data overload



**Understanding emotions** 



**Communicating insights** 



Client-supplier relationships

#### 7 ISSUES WITH INSIGHTS

IN 2024



Siloed researchers



Fragmented research



Flawed metrics



Data overload



**Understanding emotions** 



**Communicating insights** 



**Client-supplier relationships** 

#### **SOLUTIONS**



Rebranding insights



Holistic research approach



Real world choices



The power of emotions



Storytelling



**Human-centered approach** 



Embrace tension, Build partnerships

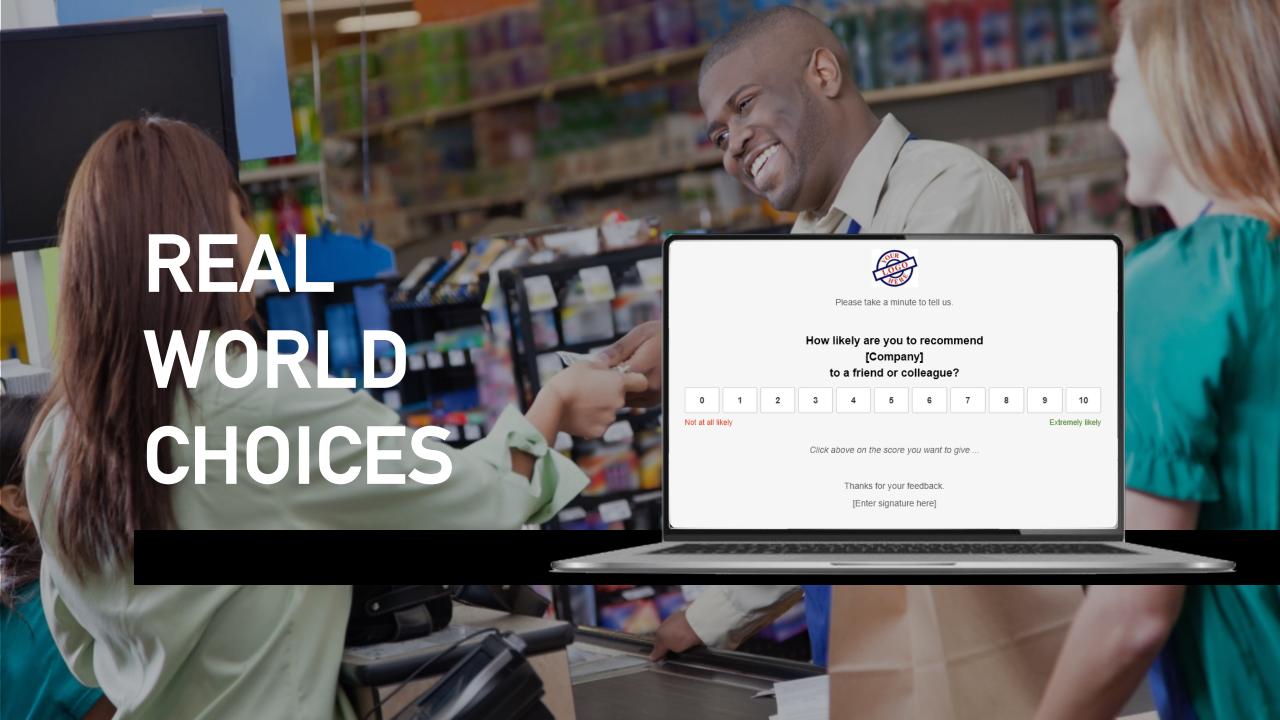


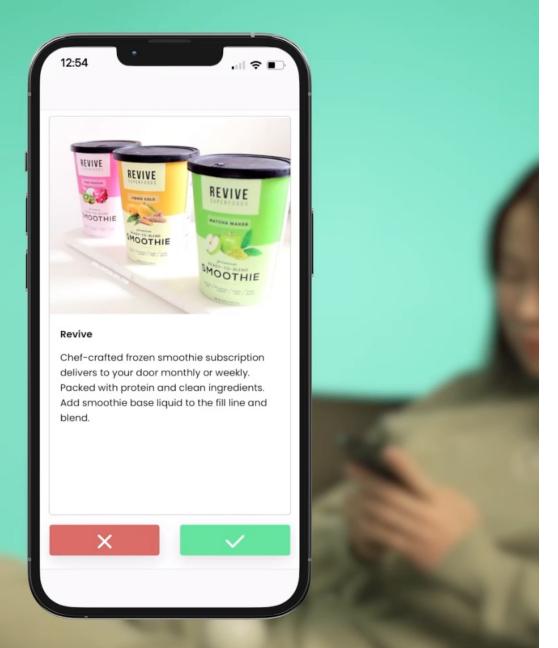












#### Go/No-Go Association Test Does this word match the brand?







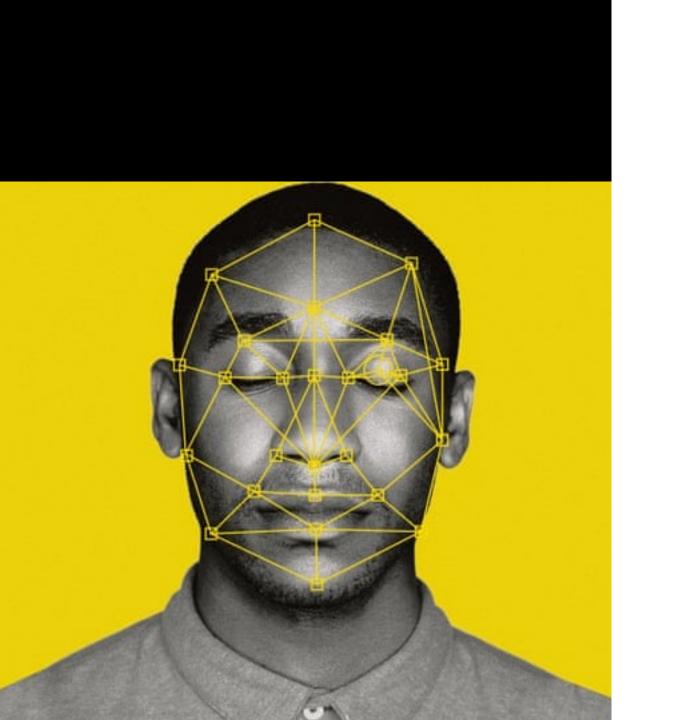












## THE POWER OF EMOTIONS

### THE POWER OF **EMOTIONS**

Now for something a little different...

A picture 園 speaks a thousand words. In the next section, we will show you 12 images and ask you to select the one that best describes how you felt after each interaction with Woodside Homes!

Here are all the pictures first before jumping into our questions!



You can pinch to zoom in for a closer look!



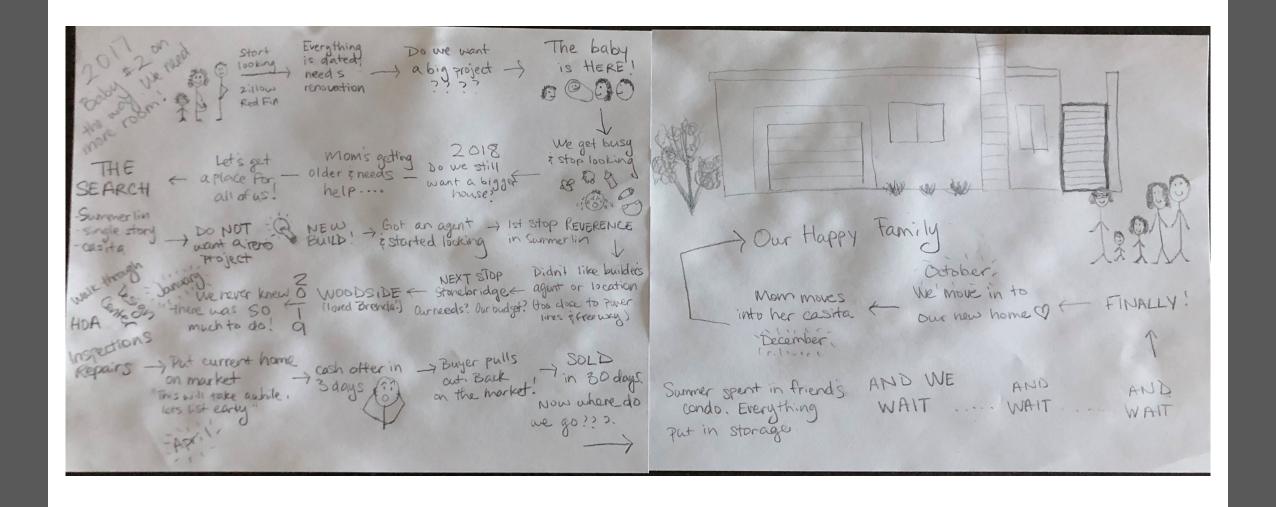


When you are ready, let's unwind the clock and go back to the start of your journey 🔯 🚾

We want to hear about your entire Woodside Homes experience, from











# EMBRACE TENSION, BUILD PARTNERSHIPS



