## Agile HXI in Action at Nestlé

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## **Bringing Today's Insights:**







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## AGENDA

**01** What is Agile Human Experience Intelligence?

02 Connecting Through Emotion: Chameleon Cold Brew

03 Persona-Driven Strategy: Lean Cuisine and Life Cuisine

04 Empathetic & Inclusive: Nestlé Global Brands

GutCheck



## **GutCheck Evolved**

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#### The Online Era

Bringing qualitative research into the online space via asynchronous IDIs.

#### The Agile Era

Pioneering the agile market research space by "agilifying" tried and true traditional methodology – filling the gap between DIY and traditional.

#### 2022

#### The Agile HXI Era

Agile Human Experience Intelligence

Building upon our agile heritage, leveraging innovative technologies and human expertise to bring our clients closer to the authentic human experience, so they can innovate and message with empathy.



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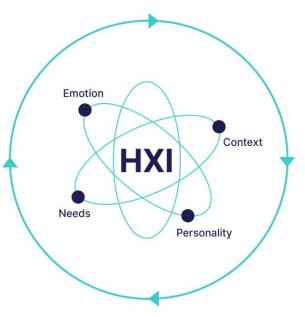
### Agile Human Experience Intelligence<sup>TM</sup>

#### What Is Agile Human Experience Intelligence?

Agile HXI is a multi-dimensional system connecting brands and people.

Rooted in psychological and behavioral research, **Agile HXI** reveals the emotions, needs, and personality dimensions – in context - that drive people's behaviors.

We combine innovative technology and methods, like Hybrid NLP and emotion analytics, to bring deeper and authentic understanding to life.



## Case Study 1 Connecting through Emotion





## **Emotion drives decisions**













GutCheck 1



## Case Study 2 Persona-Driven Strategy



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## Case Study 3 Empathetic & Inclusive















# How Agile HXI has made a difference at Nestlé



## Why Agile HXI Matters at Nestlé

- Fundamental Human Truth respecting the human experience
- Dimensions of emotion, personality, needs, and context

GutCheck

- Agile Approach the flexibility to iterate between quant, qual, emotion analytics to gain an authentic understanding
- Speed and cost efficiencies

- Strategic Partnership with GutCheck making planning and pivoting possible
- Nestlé has a dedicated team who understand the business, designs the research strategy, and provides holistic, actionable recommendations

## Thank You

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## EXPLORE



