

Next Gen 4.0

July 2024



EVERYONE HASASTORY

QPR certified



How did we get here



address a client need



Build upon

previous



learnings IIIuminate an

important topic

Research OBJECTIVES Gen Z's Unique Significant Coping **How Brands** Best View and Challenges Strategies Can Play a Role **Practices** Why it Matters

Whois Gen Z?

BORN 1997 **THROUGH** 2012

(12 to 27 years old)

ONLINE COMMUNITY







4-day online pop-up community



Virtual WIDIs 60 minutes



Online survey using Viewpoint Forum (MarketVision's proprietary internet platform)



Discussions, photo uploads, polls & surveys



Creative Connects 120 minutes



10-minute survey On average



RECRUITMENT CRITERIA

Aged 18 - 26A mix of gender, ethnicity, income level, employment, and education

Special Thanks To



Partnershi



Mental Health PERCEPTIONS



HIGH IMPORTANCE & Impacts Everything



believe mental health is extremely/very important (Top 2 Box)



believe their state of mental Health greatly impacts their life

(Top 2 Box)

How Gen Z thinks Mental Health is Perceived by others

CONFUSING ACCEPTED EMPOWERING POSITIVE AVOIDED IMPORTANT HOPEFUL STIGMATIZED **INSPIRING** MISUNDERSTOOD SHAMEFUL COMPLEX UNDERDISCUSSED OVERLOOKED NORMALIZED INSIGNIFICANT **PREJUDICED**

Evolving attitudes & Decreased Stigma



I think this generation is trying to right a lot of wrongs that we have witnessed or have knowledge of. Mental health awareness is a big step in confronting that. I think mental health used to be seen as a thing of taboo as though it relates to being 'psychotic' or 'crazy,' when in fact, it is something that every individual deals with." – Female, Age 22-26

The gen z difference



WE HAVEN'T CRACKED THE CODE



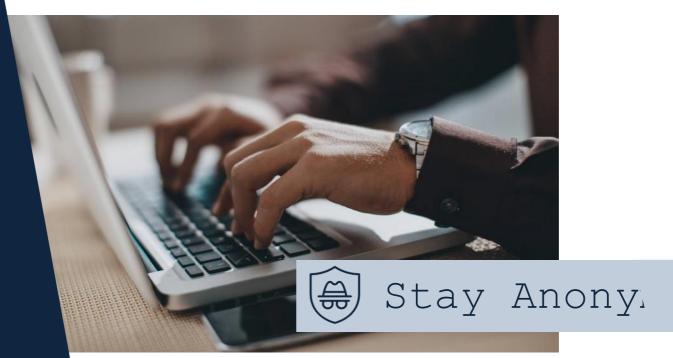


To understand Gen Z mental health my advice would be to listen to this perspective. We often have a different perspective on mental health than previous generations and we have been surrounded by it from a younger age and people talking about it more openly. A lot of times it gets dismissed. I won't say we are experts on it certainly...but there is a tendency to dismiss what younger people know about mental health because we have less life experience."

EVERYONE HAS A STORY HIGHLIGHTING GEN Z'S PERSPECTIVE



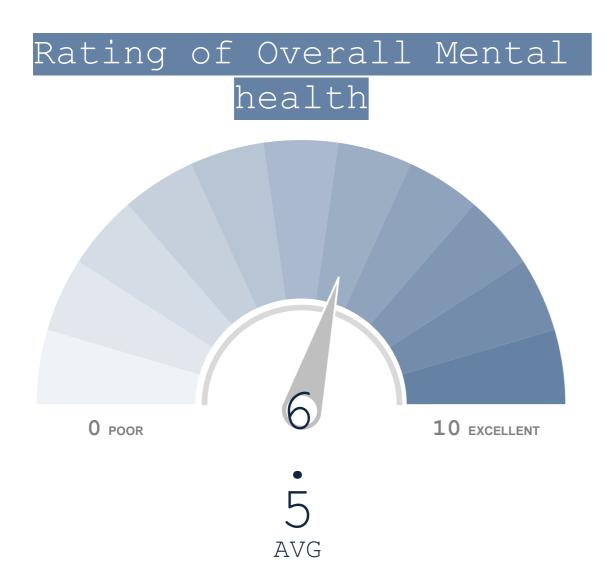
Do as say, Not as I do



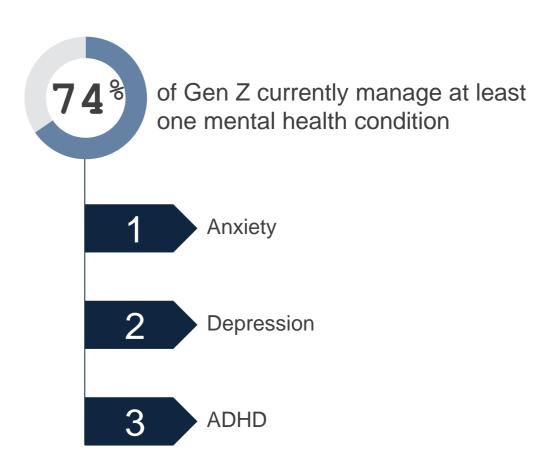




Gen Z's Current Mental Health



Mental health conditions



CURRENT MENTAL HEALTH | MOOD BOARDS



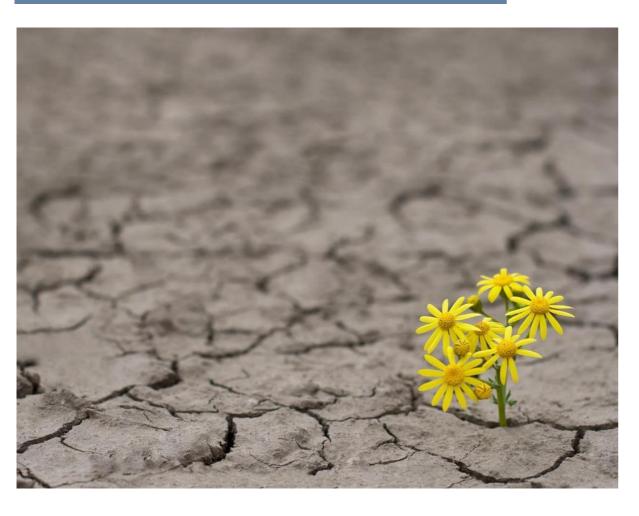


My current mental health is filled with lots of anxiety. I get stuck ruminating on negative thoughts and it can feel like I'm stuck. I tend to isolate when I'm feeling that way. I put on a mask for other people because I don't want to burden them with how I'm feeling."

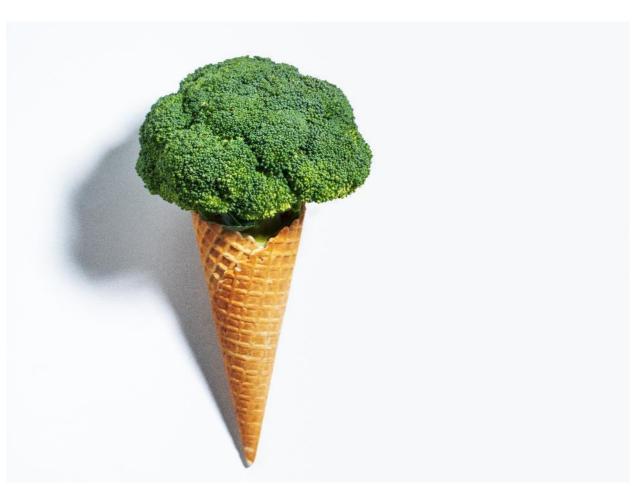
- Female, Age 18-21

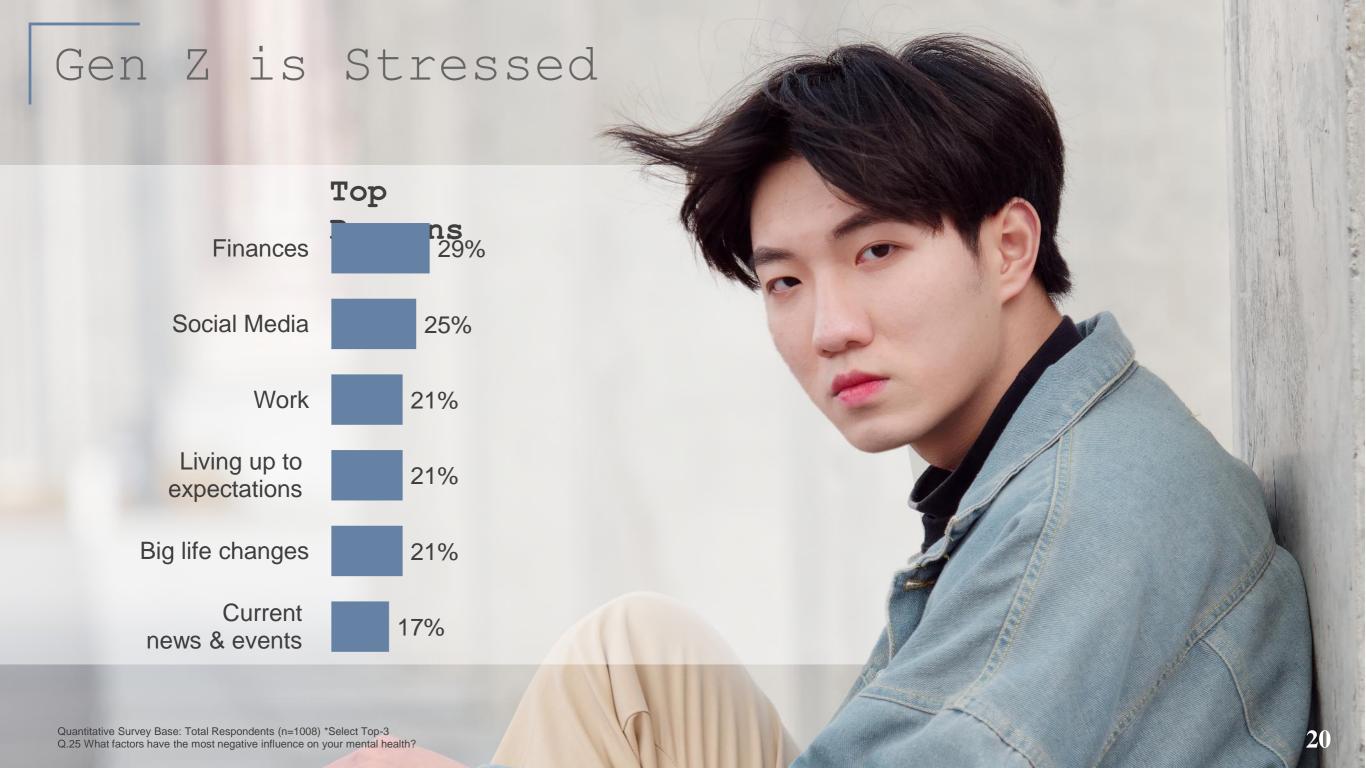
CURRENT state of MENTAL HEALTH | Pick a Picture

good Mental Health Day



Bad Mental Health Day



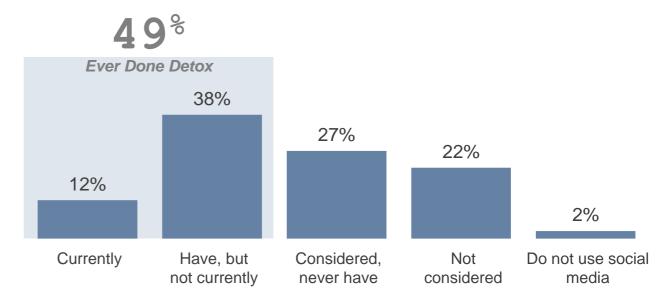


social media | does more harm than good





Digital Detox





Meet Jonathan

As a Latino male, it's expected of me to be strong and never show weakness. That's the reason previous generations, especially males, never sought out help for their mental health. It's unfortunately looked down upon because we are expected to be towers of strength."

EVERYONE HAS A STORY THE GENDER GAP



Meet Darian



I grew up in a Latin American household...People from where my family comes from aren't as open and it's a new thing to them. It is engrained in the culture of having more rigid societal rules.

It's definitely something I've been working toward of trying to always be authentically myself. Growing up with different cultures sometimes it was hard to not mask [myself] depending on who I was with."

EVERYONE HAS A STORY CULTURE ALSO PLAYS A ROLE

Positive Influences | beyond friends & Family







MUSIC

sleep

n a. + ! - - ! + - -





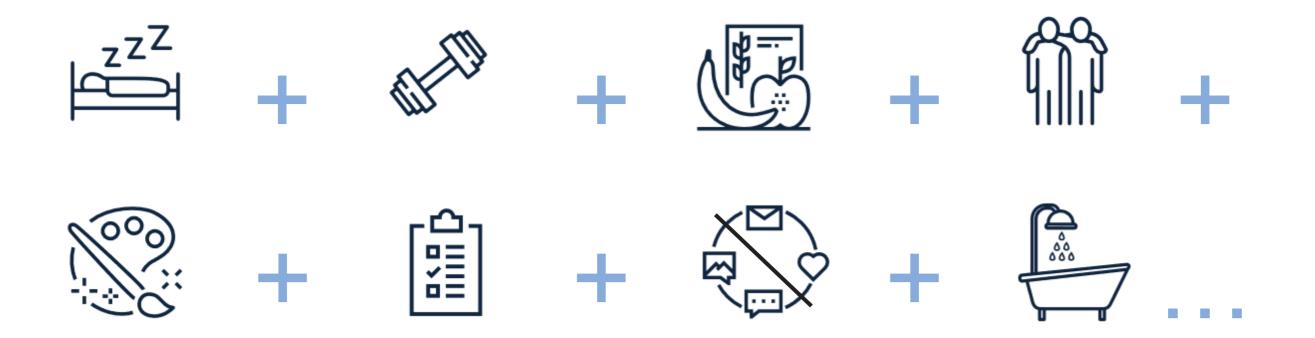


DCIIDC OI

ALONE TIME

NATURE

Mental health =





RELAXERS

DISTRACTO

Renewed sense of



peace Rewar



I would choose my journal (to help me vent about my stressors), a TV (to help me relax), and bubble bath (to help me relax and soothe my body)." – Female, Age 22-26





BREAK from





I would choose long walks, running, and working out. Those activities help me get my mind off of everything and focus." - Male, Age 22-26





Traveling makes me happy and helps me escape. It is my favorite thing to do."

- Female, Age 22-26





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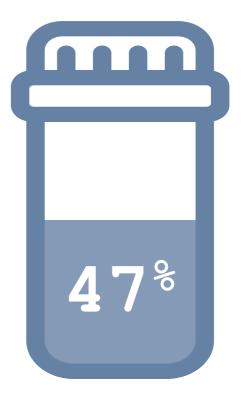


medicatio n is a last resort



I have not considered
medication. It seems like
a last resort if it can't be resolved
with family and friends." – Male,
Age 18-21

medicatio n is a last resort



OF THOSE WITH A

MENTAL HEALTH

CONDITION TAKE

MEDICATION



Meet kris

I have a system called 'Spoons'...I try not to use more spoons than I have in any given day. If I end up using all of my spoons I am overworked, overstimulated and burnt out.

Spoons represent the amount of emotional energy you have to do certain things in a day."

EVERYONE HAS A STORY THE SPOON METHOD

Biggest Challenges

ONESIZE DOES

MISUNDERSTOOD

ACCESSIBILITY

Cost Time Energy



Meet LINDSEY

Paying ?
per week
for therapy

EVERYONE HAS A STORY COST OF CARE



Global Buying Power \$450 Billion



Ways for Brands to Support Gen Z Mental Health

Lower cost of products/services	25%
Be authentic	23%
Supports own employees' mental health	23%
Validates the struggles/challenges of Gen Z	20%
Acknowledges the struggles/challenges of Gen Z	19%
Is inclusive of all people	19%
Good customer service	16%
Is vocal about the causes it supports	15%
Empathizes with the struggles/challenges of Gen Z	15%
Partnering with a mental health advocate/brand	14%
Has interesting content related to mental health	13%
Aligns with my personal values	13%
Proceeds donated to a mental health cause/charity	13%
Provides an outlet for me to express myself	12%
Keeps up with the trends	10%



Gen Z generated ideas



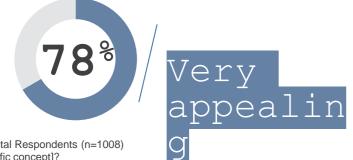
Buddy box

Comfort gift packs to remind others we care about just how much they matter.



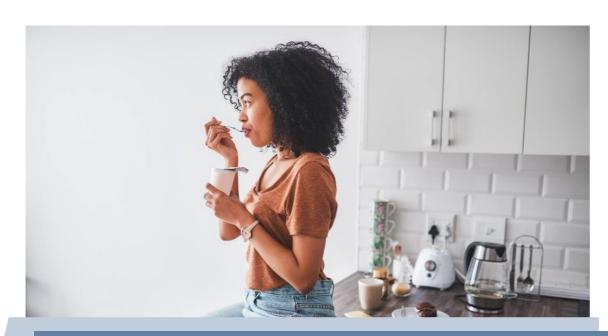
Wellness Kit

A pre-prepared kit with a collection of items to support your mental health and well-being.





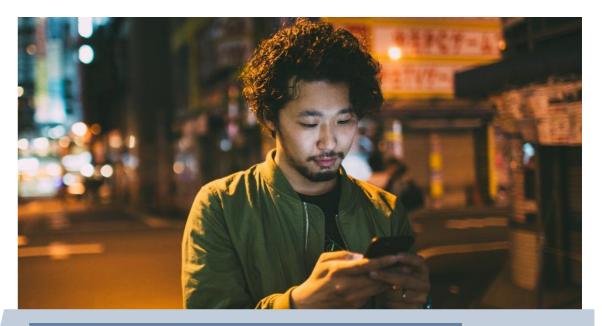
Gen Z generated ideas



Mental Health Snack Line

New line of snacks and treats that enhance mental health and well-being.





Curated Content

In-app features to filter and curate based on mental health circumstances and preferences.



Other Avenues to get involved



#GENZSTATEOFMIND

THANK

YOU



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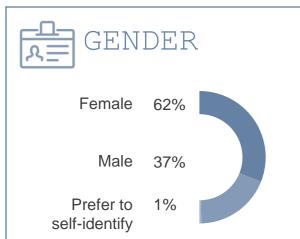
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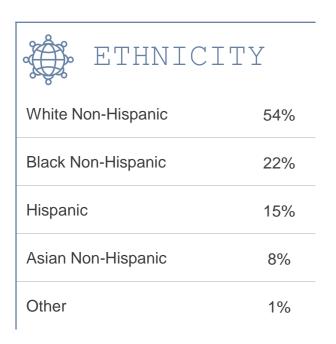
Demographics | Online Community



AGE	
18 – 21	43%
22 – 26	57%
Mean	22.5

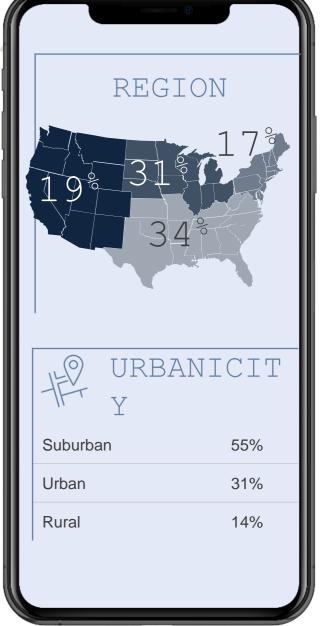
SEXIIAT.

RELATION P STATUS	
Single	50%
In a relationship	39%
Married	9%
Domestic partnership	3%

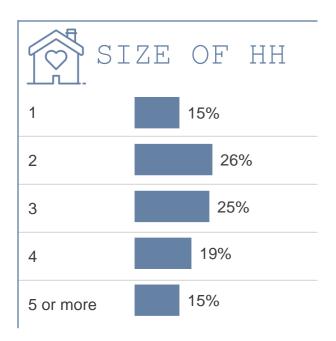


ORIENTA	гтом
Heterosexual	68%
Bisexual	15%
Gay	5%
Lesbian	5%
Other	6%
Prefer not to answer	1%

/ LIVING	
SITUATI	ON
With someone else in own home/apartment	42%
Living alone in own home/apartment	22%
Living with parents or other relative	27%
Student housing	9%



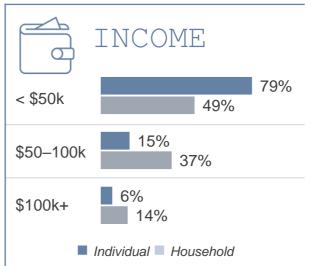
Demographics | Online Community

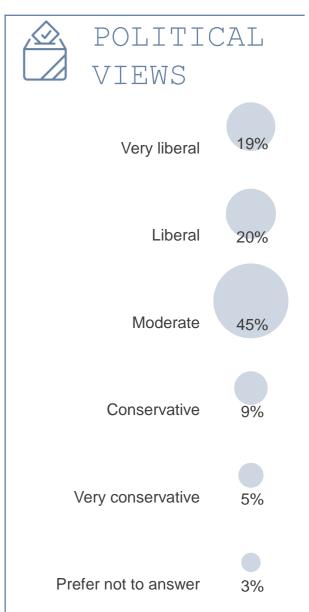




量educati	on
Some high school	5%
High school graduate	19%
Attended trade school	3%
Trade school graduate	_
Attended college	40%
College degree	28%
Attended graduate school	3%
Graduate degree	3%

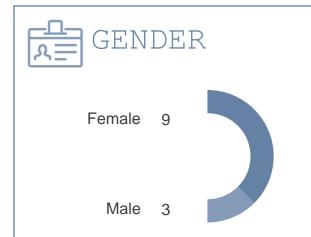
EMPLOYME!	NT
Employed full-time	37%
Employed part-time	25%
Full-time student	37%
Part-time student	5%
Stay at home parent	1%
Not currently employed	8%
Prefer not to answer	1%





47

Demographics | Qual widis



AGE	
18 – 21	4
22 – 26	8

RELATIONS P STATUS	ΗI
Single and not in a relationship	6
Single and in a relationship	4
Married	2

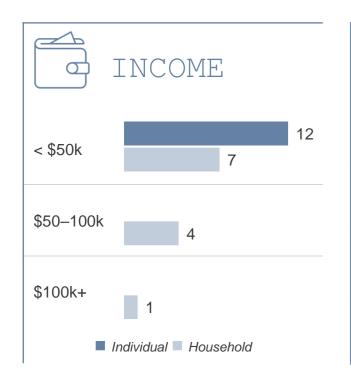




7
2
2
1

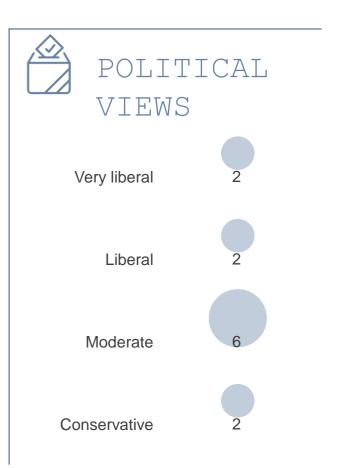


Demographics | Qual widis



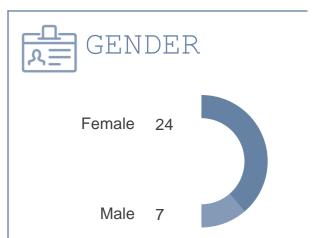
education	
High school graduate	2
Some college	5
College graduate	3
Some postgraduate work	2

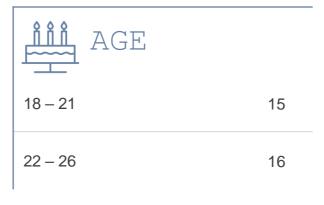
EMPLOYME	NT
Full time college student	5
Part-time outside military	5
Full-time outside military	1
Not looking for work	1





Demographics | Qual creative coprocts







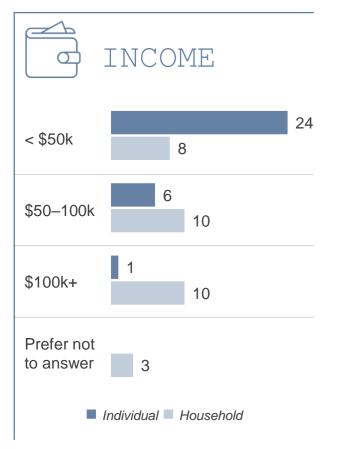
SEXUAL ORIENTAT	TION
Heterosexual or straight	25
Bisexual	2
Lesbian	1
Gay	1
Prefer not to answer	2

RELATION P STATUS	ISHI
Single and in a relationship	15
Single and not in a relationship	15
Married	1



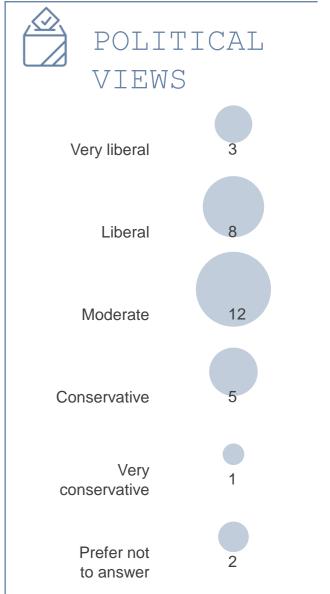


Demographics | Qual creative connects



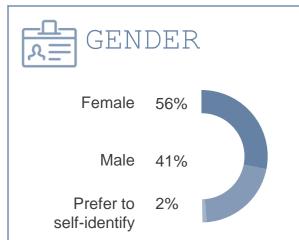
= education	
Some high school	1
High school graduate	2
Some college	15
College graduate	10
Some postgraduate work	1
Postgraduate degree	2

EMPLOYME	NT
Full-time college student	17
Employed full-time outside the military	9
Employed part-time outside the military	8
Not employed or in school, looking for work	3
Part-time college student	1
Student at high school	1

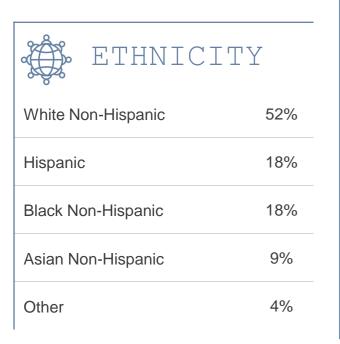




Demographics | quant



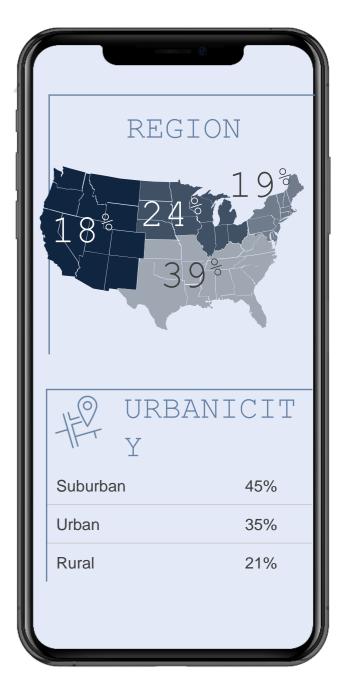
AGE	
18 – 21	39%
22 – 26	61%
Mean	22.3



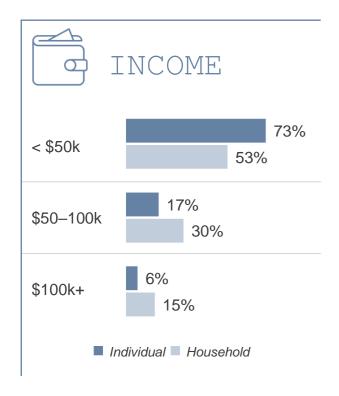
SEXUAL ORIENTATE	ION
Heterosexual or straight	70%
Bisexual	15%
Lesbian	4%
Gay	4%
Other	4%
Prefer not to answer	4%

RELATION P STATUS	SHI
Single and in a relationship	35%
Single and not in a relationship	45%
Domestic partnership	7%
Married	10%
Separated/Divorced	1%
Widowed	<1%





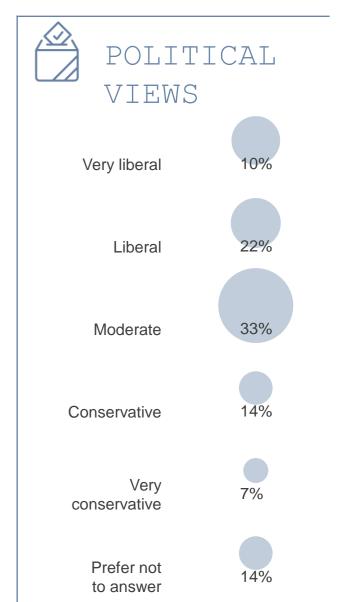
Demographics | quant





= education	on
Grade school	1%
Some high school	4%
High school graduate	28%
Some trade school	2%
Trade school graduate	2%
Some college	31%
College graduate	26%
Some postgraduate work	2%
Postgraduate degree	4%
Prefer not to answer	<1%

EMPLOYME:	NT
Active-duty military	<1%
Military reservist	1%
Employed full-time outside the military	37%
Employed part-time outside the military	12%
Full-time college student	26%
Part-time college student	7%
Student at a trade school	2%
Student at high school	2%
Not employed or in school, looking for work	7%
Not employed or in school, not looking for work	1%
Stay at home parent	1%
Prefer not to answer	4%



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