

BYEBYE BURNOU

A researchers guide to thriving in work & life





Elevated expectations

Unhelpful tendencies

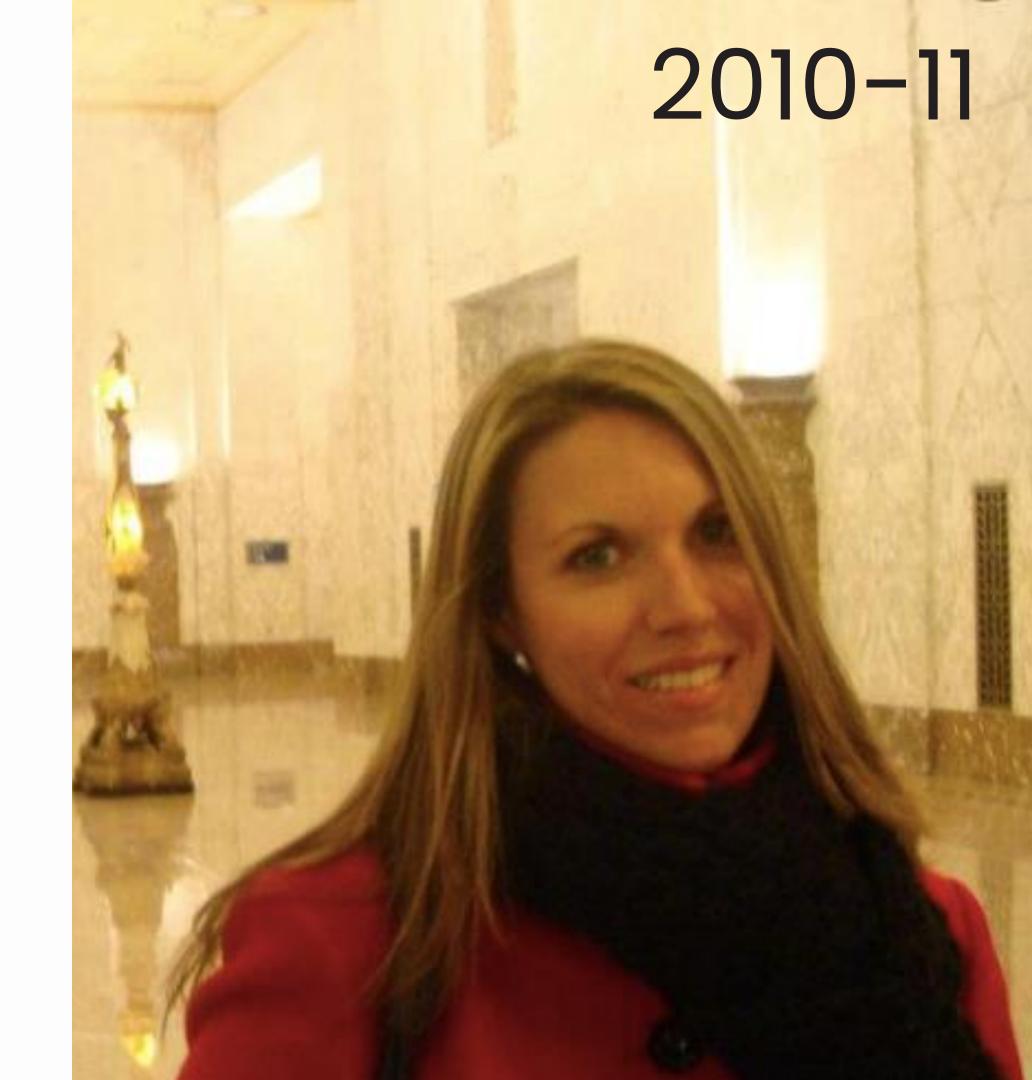
Far away from home



Often working 80 hour weeks

Efforts to reduce workload failed

Started to doubt myself



Unhelpful coping strategies

Reached a point of exhaustion

Leaving was the only option





Learned from it

Persued personal development & coaching

Sharing my experience

20 YEARS AS A MARKET RESEARCHER & OVER 15 YEARS LEADING TEAMS

NOW a Certified Coach: ACC, CPQC

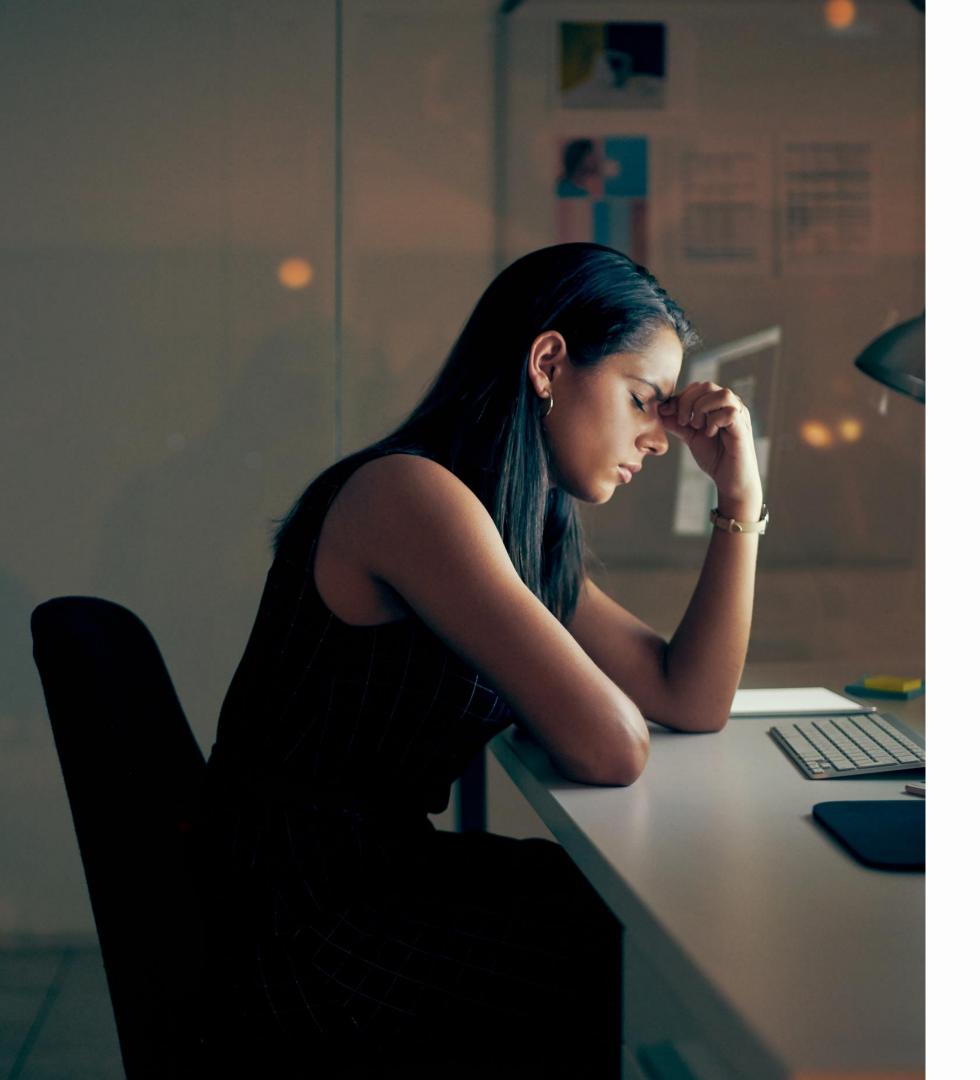
SUPPORT RESEARCHERS WITH PROFESSIONAL AND LEADERSHIP DEVELOPMENT



WHAT WILL YOU LEARN TODAY?



- The signs and symptoms of burnout
- Debunking common burnout myths
- Preventing and recovering from burnout
- What individuals, career managers and HR teams can
- do Q&A



The signs and symptoms of burnout

Burnout is characterised by three factors

- feelings of energy depletion or exhaustion;
- increased mental distance from one's job, or feelings of negativism or cynicism related work
- reduced professional efficacy

Spotting burnout symptoms





Lacking
energy to
complete
chores / tasks



Loss of interest in doing activities you usually enjoy



Physical symptoms like headaches



Being cynical about work and colleagues



Performance issues at work



Feeling numb about your work



Negative thoughts towards doing tasks



Unable to cope with life / people around you



Burnout is the same as being stressed

Many of us experience stress but only 1 in 5 reach burnout

% UK Adults recognising stress vs burnout



Source: The Burnout Report by Mental Health UK, 2024

Characteristics of stress



Can be both positive and negative - ie a small amount of stress can motivate you

Stress is normally short-term, or at least ebbs and flows

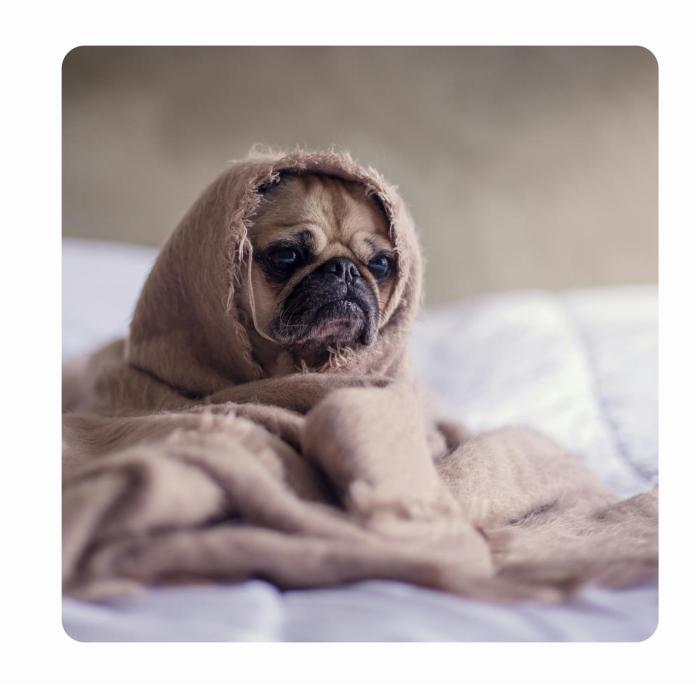
Characterised by over-engagement and is associated with overactive emotions

Characteristics of burnout

Impact of chronic stress, lack of support spilling into wider areas of life

Gradual progression from chronic stress to being depleted

Characterised by disengagement and muted emotions



The match test

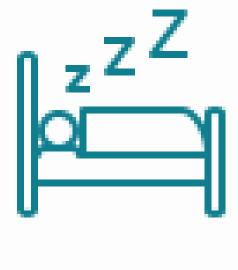


Which match best represents how you are feeling?

If we want to prevent burnout we have to learn to cope better with stress



Eating well



Sleeping well

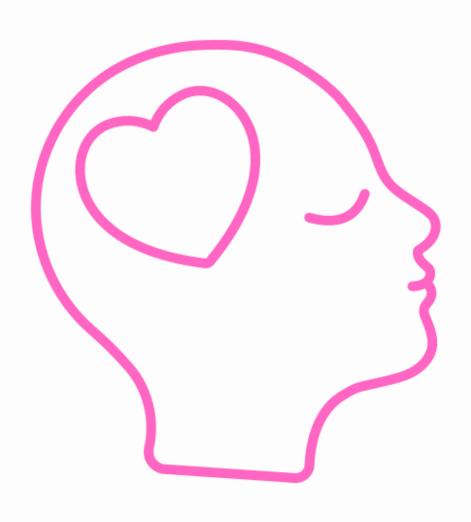


Physical Fitness



Mental Fitness

Mental Fitness is... your capacity to respond to life's challenges with a more positive mindset

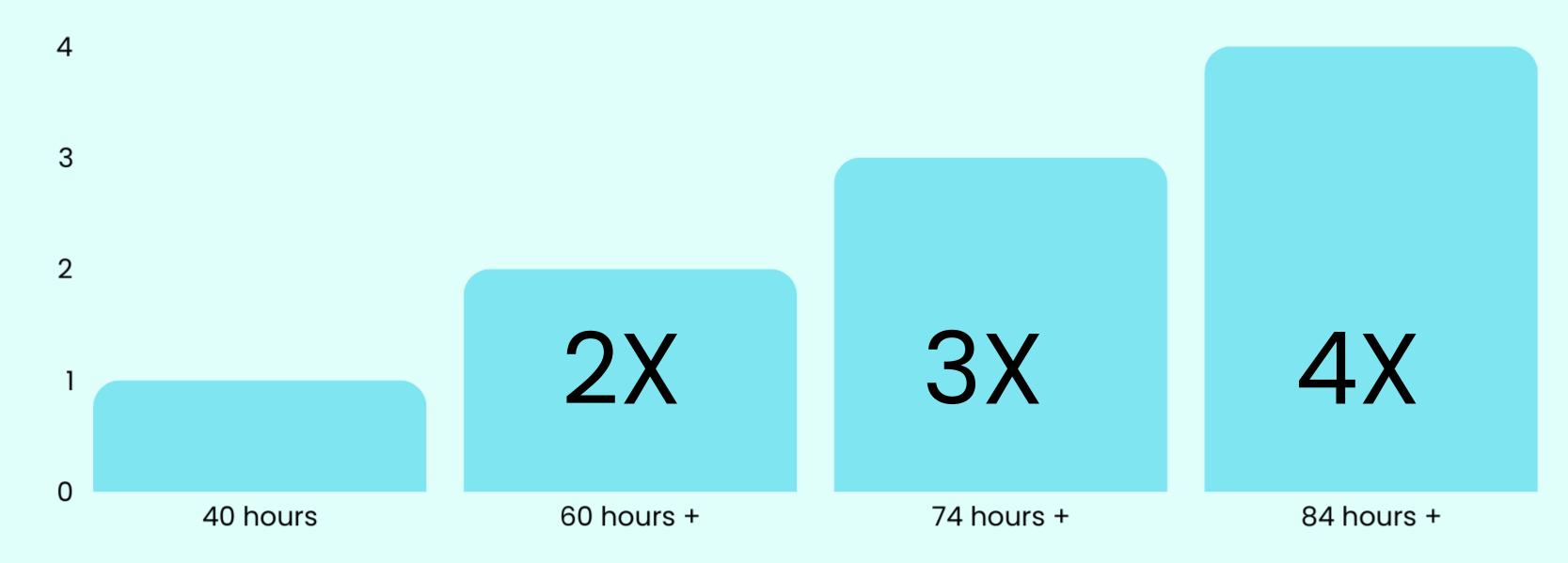




Burnout is caused by working excessive hours

Longer hours CAN lead to burnout

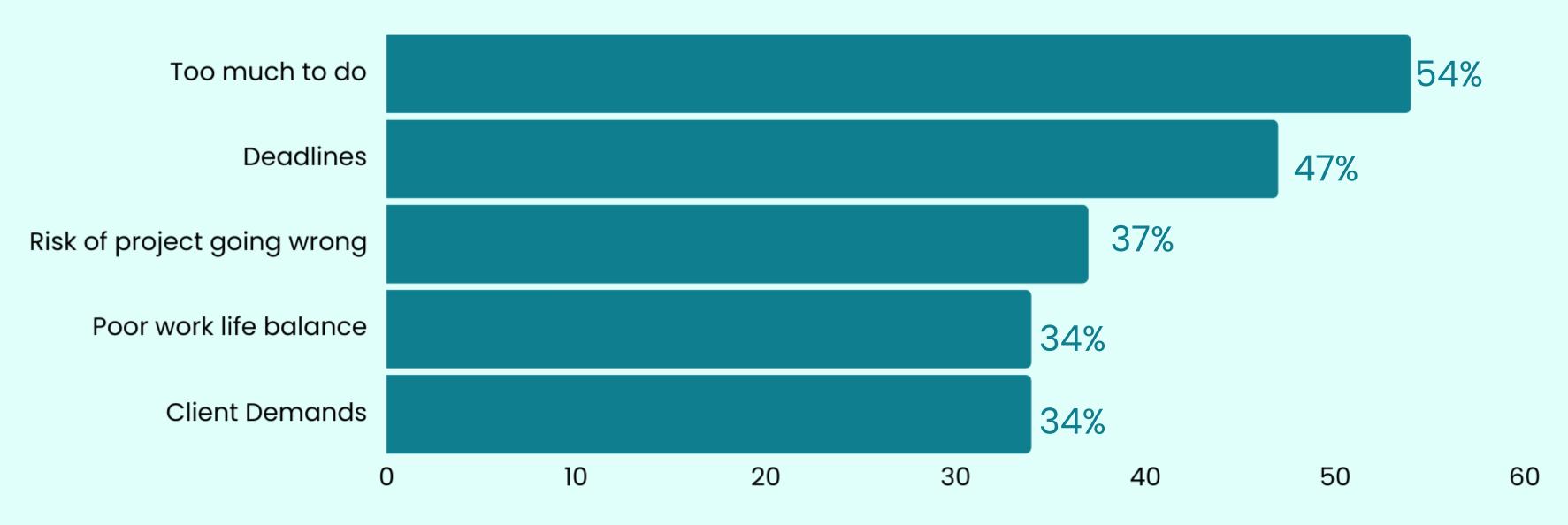
Risk factor for burnout by increasing hours worked



The Risks of Burnout vs Hours Worked

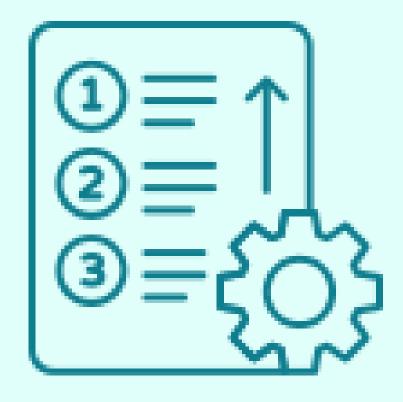
There is always too much to do!

Stress Drivers among Insight Professionals

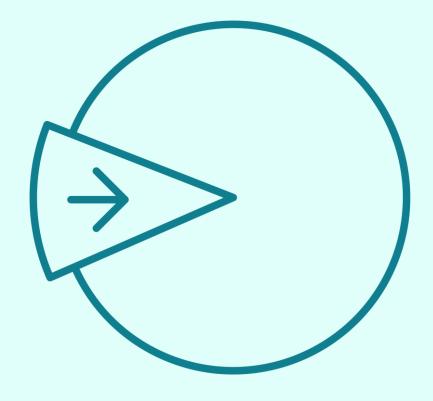


Source: Wellbeing in Research by Opinium and MRS 2022

If we want to prevent burnout we have to approach workload differently



Prioritising work and tasks



Saying "good enough" is good enough



Physic Managing energy rather than time

Managing time

	Not Urgent	Urgent
Important	SCHEDULE	DO
Not important	DELETE	DELEGATE

Managing energy

Low Impact

High Impact

Battery Charging

IN
MODERATION USE AS A
BREAK

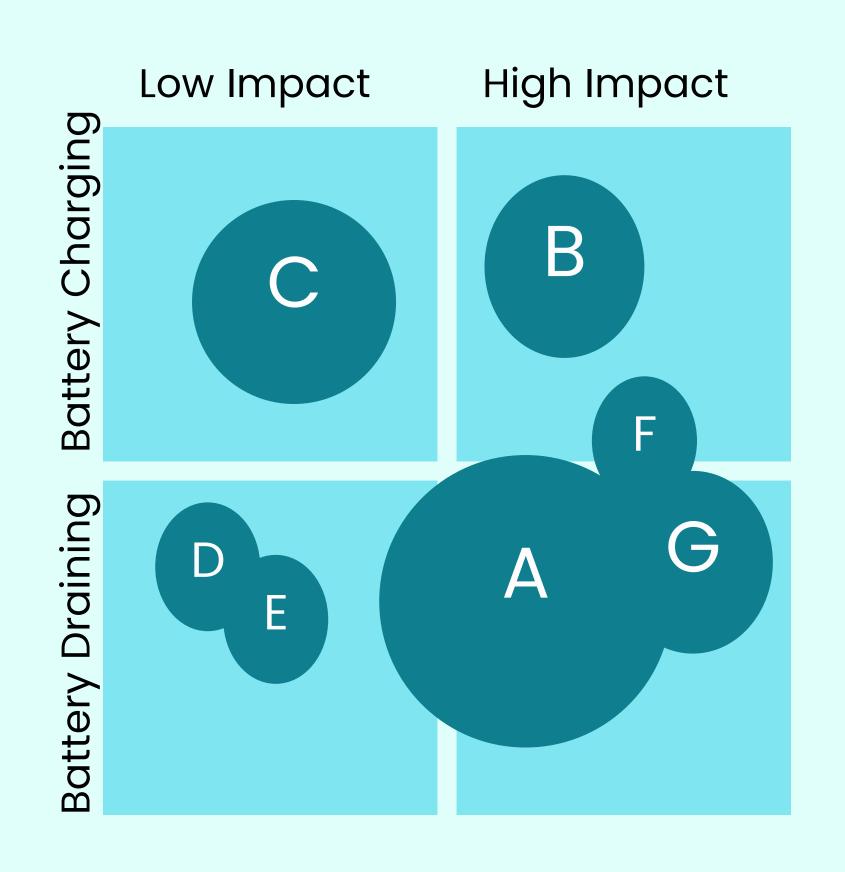
OPTIMAL
WORK
AIM FOR 75%
OF TIME
HERE

Battery Draining

WASTE OF TIME.
DELETE!

OBLIGATIONS TOO MUCH
CAN LEAD TO
BURNOUT

From mostly draining tasks



Research Director Tasks

A Report Writing

B Managing clients

C LinkedIn Updates

D Document Formatting

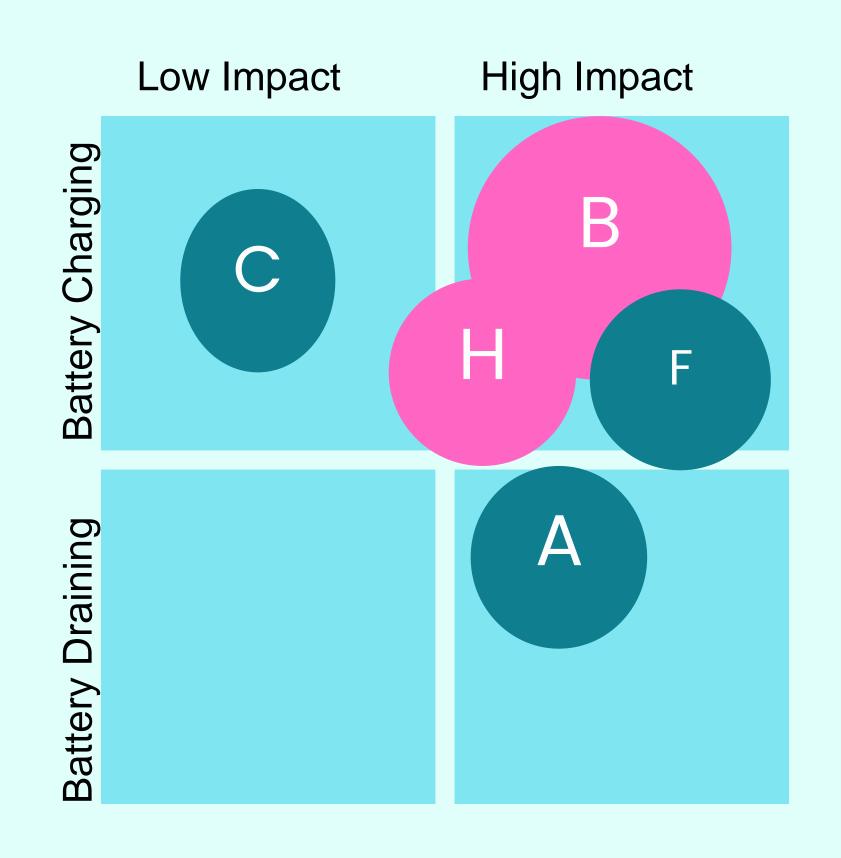
E Meeting organising

F Proposal Writing

G Data Analysis

Bubble size represents time spent

To energising and impactful



Research Director Tasks

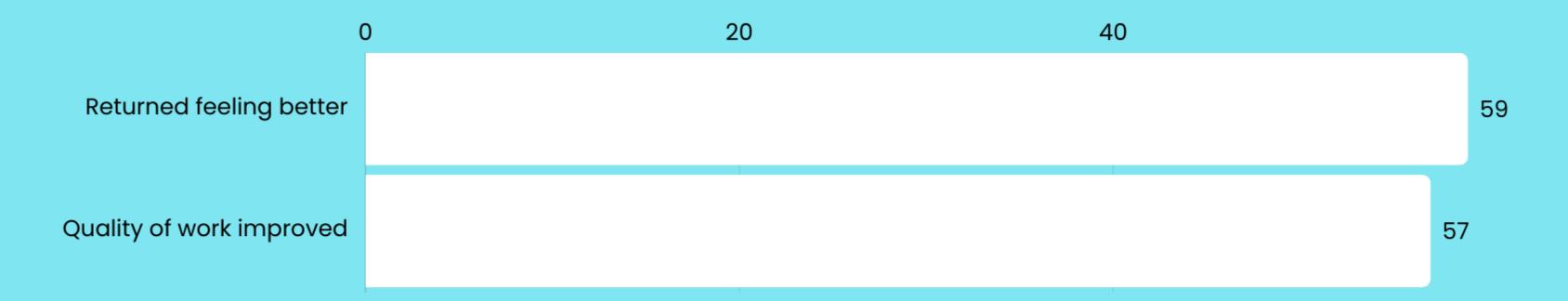
- A Report Writing
- **B** Managing clients
- C LinkedIn Updates
- D Document Formatting
- E Meeting organising
- F Proposal Writing
- G Data Analysis
- H Speaking at conference
 - Bubble size represents time spent



Taking time off cures burnout

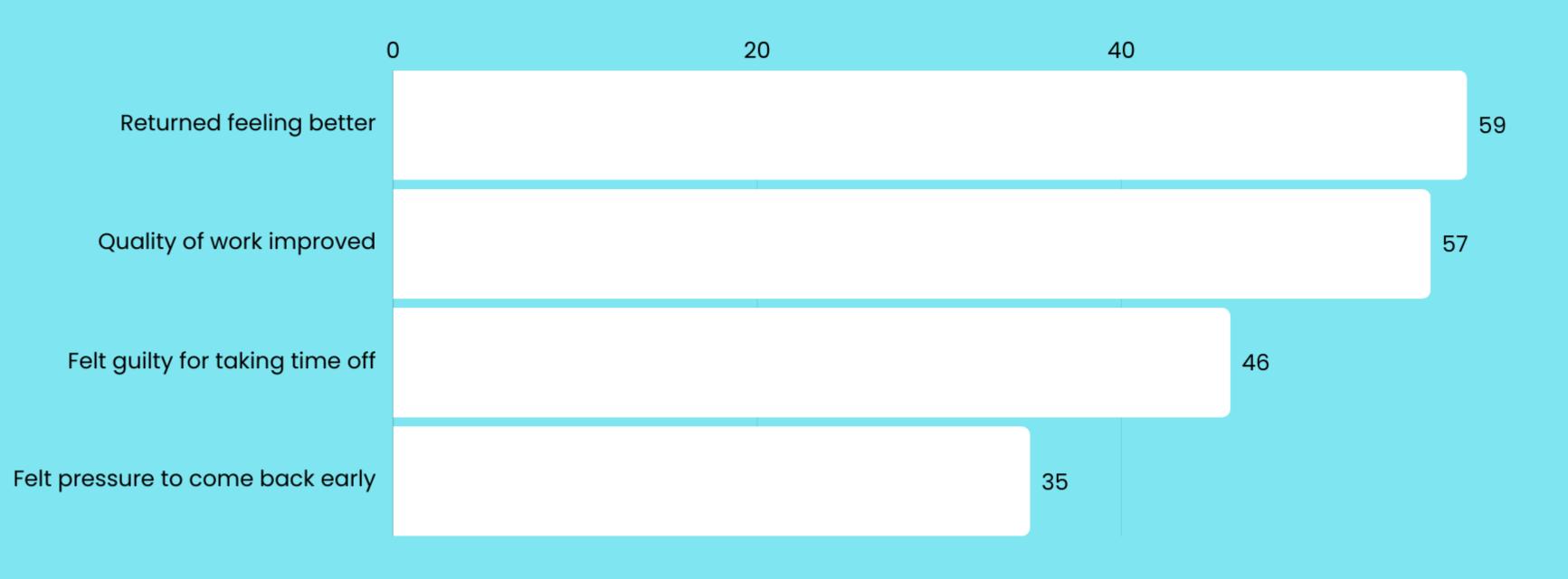
Taking time off can be worthwhile

Impact of taking time off for mental health*



Taking time off can be worthwhile

Impact of taking time off for mental health*



Why won't we take a break?

Fewer than

1 in 5

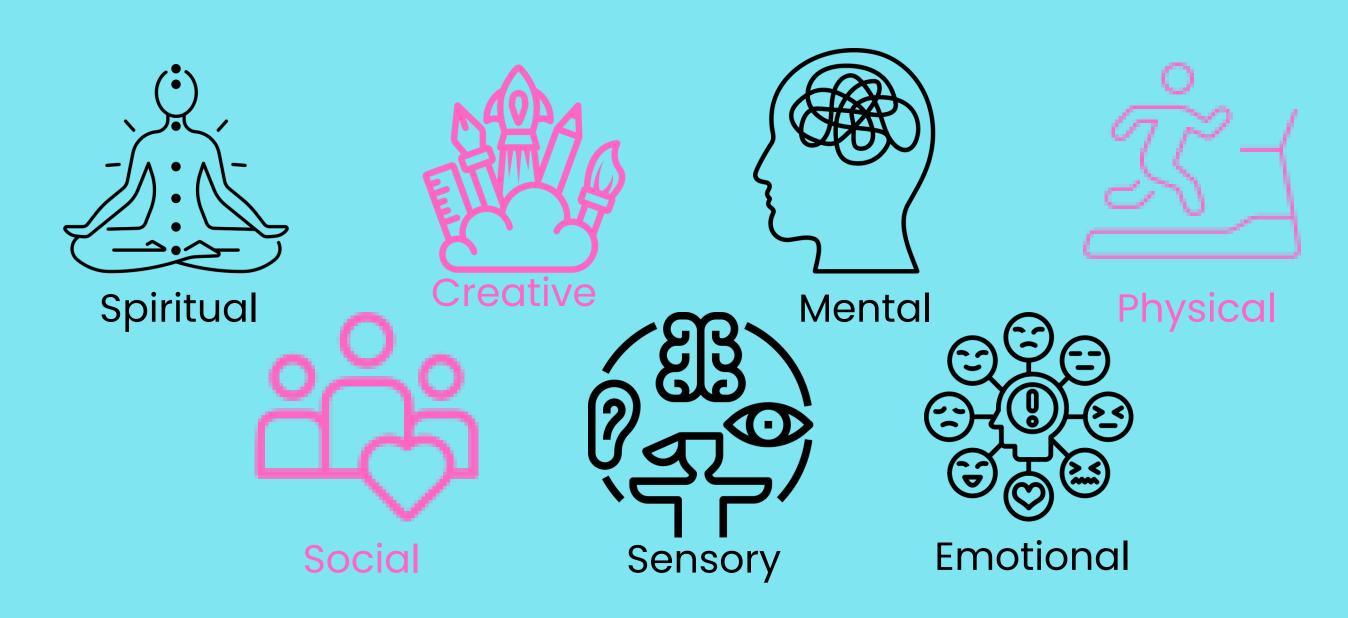
researchers take time off for mental health "I just wouldn't be up for taking time off [even though I am exhausted and my boss is encouraging it] because I know it will be just as bad or worse when I come back... I'd rather leave completely"

Senior Director - Research Agency

If we want to prevent burnout we have to encourage regular recharging



There are 7 ways to recharge (and 3 are most effective)





What individuals, managers and people teams can do

What can we do to thrive?

For Individuals:

Engage in regular exercise, meditation, and hobbies for stress management.

Establish clear work-life boundaries to prevent work from encroaching on personal time.

Reach out to colleagues, friends, or professionals for support when needed

For Managers:

Foster an environment where employees feel comfortable discussing workload and stressors.

Monitor and adjust workloads to ensure they are manageable and realistic and aligned to strengths.

Be a positive role model in talking about and managing your own stresses and work life balance

For People Leaders:

Check in with employees on how they are feeling using the match test

Invest in training programs for managers and employees focused mental fitness

Offer ways for employees to recharge through creative, social, physical activities outside work

BYE BYE BURNOUT: aresearchers guide to thriving in work and life

Build a solid foundation of a well balanced life with good nutrition, sleep, physical and mental fitness

Accept there will always be
 more work to do - and focus on managing energy instead

Be kind to yourself. Givepermission to yourself and others to properly recharge

Practice mental fitness

Manage your energy

Prioritise recharging

ANTI BURNOUT PERMISSION SLIP		
l,		
Give myself full permission to		
Without shame, guilt, or embarassment from this day forward.		
Signed Dated		



It is not stress
that kills us, but
our reaction to it
— Hans Selye



Keep in touch for more content, tips and support



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Q&A | Thank You!