# Gen Z Unfilter ed

Keeping it Real with Brands

Lauren Hall & Cassidy Hemm



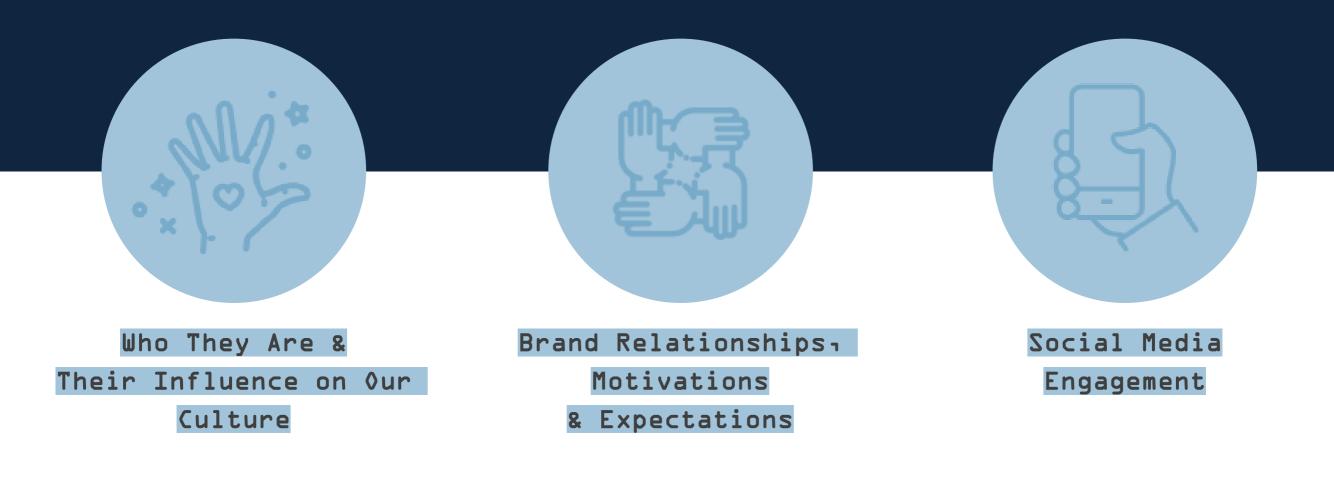
## TIME SENSITIVE

## BeReal. I Time to BeReal

now

2 min left to capture a BeReal and see what your friends are up to!

#### Research Objectives



#### Qualitative (n=24)



Discord Discussion Boards

Pre-work



GroupMe Group Chats

Pre-work





Virtual WIDIs

60 Minutes

#### Quantitative (n=659)



Online survey using Viewpoint Forum

MarketVision's proprietary internet platform

10 minute survey On average



Focus

Groups

U.S. General Population Aged 18-25

Special

For Their Donation + Partnership <sup>3</sup>

# Mho

# S Gen

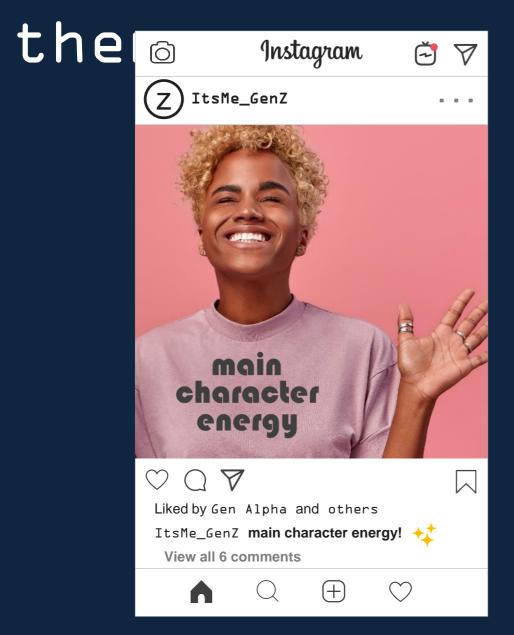
# The Obvious

# Digital Natives



5

## How Gen Z Thinks Others Perceive





#### millennials



too busy adulting ... #humblebrag

#### Gen X

'When I was your age'... I had to roll up my sleeves and work. You expect everything to be handed to you. #Entitled #YoungDumb&Broke!



#### BOOMERS

Always on their phones, just like those

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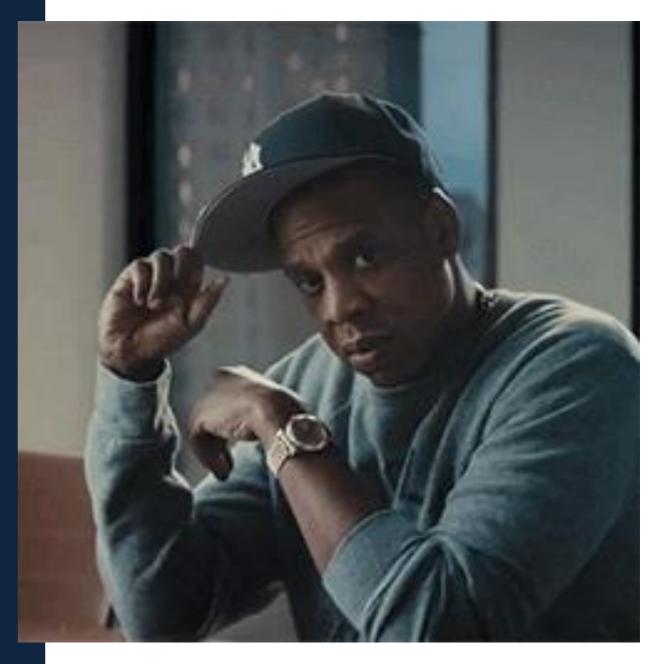
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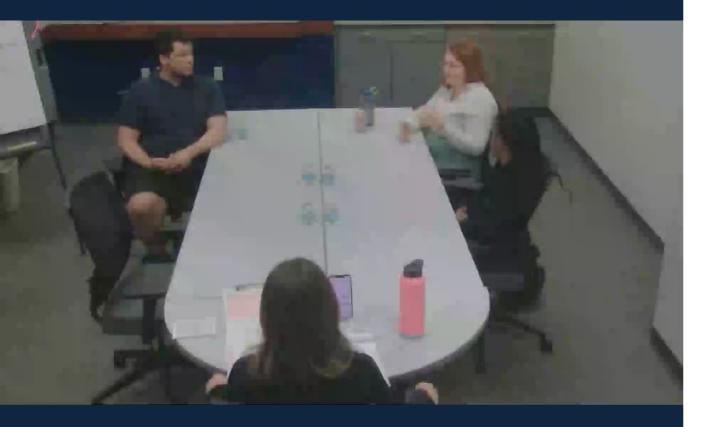


millennials ok boomer... 🙄

## ALLOW ME TO REINTRODUCE MYSELF...

# GENERA TION





Grew Up in an unsafe world



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---- udl

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. . .

1:30 PM · 6/12/23 from Earth · **3,168** Views

17 57 07 . . . .

l her daughter was kidnapped after Al

11 2023 . 420K Views

jed commuters to be patient as ----

t repairs might last "some number of montus.

# Globaliz ed generati



# Conditione d to rapid change



## Gen Z is Stressed - No Cap

84%

Feel stressed and/or pressured

#### Top 5 Reasons:

Financial Mental health Work Living up to expectations Family Top 7 Words to Describe Feelings About the Future

Worried

Anxious

Stressed

Scared

Afraid

Confused

Pessimistic

# Main characte renergy

That Means Brands Should....

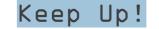


Take Gen Z Seriously



#### Earn their trust





# WHAT relationships DOES Gen Z have with brands?

#### relationship status



Gen Z, 18-25

hey! I'm Gen Z and new to the conversation! I would describe myself as creative, upbeat, and openminded. You can count on me to keep it 100 and tell it like it is!

Btw work and school you can find me hanging out with friends, playing video games, working out and exploring new things. I'm looking for brands who are down-to-earth, have a sense of humor, and understand me for who I am. #NotHeretoPlayGames Situationshi ps





Crush

# Situationships "Next on Deck"



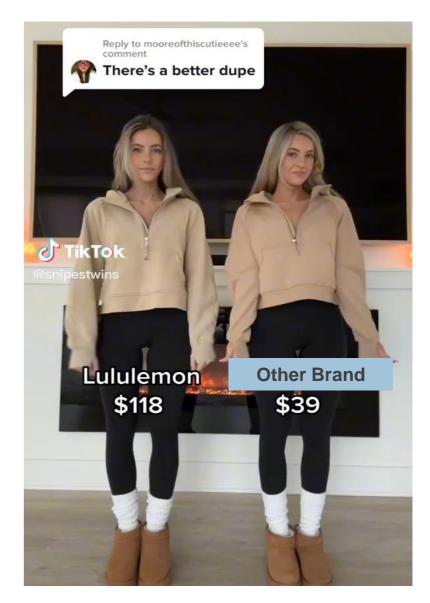
#### Situationships "Next on Deck"







Trendy First, Dupe Second



"There are a lot of dupes like this lululemon tank top I'm thinking about getting. I am always thinking about how I can get more affordable, reasonable things."

## FOREVER "My Al Since Day 1"

Always been real, since the beginning.



#### Forever "My Al Since Day 1"







## That's a W





## BREAKUP "It's Complicated"

Difference of expectations or boundaries,

uncommitted.



#### Breakup "It's Complicated"

## SHEIN FOREVER 21

## Gen Z Breakup Lines



# Baby Come Back!

Willingness to forgive and forget

## Crush "love haze"

#### Falling in love in the moment.



#### Crush "Love Haze"



## TIFFANY&CO.

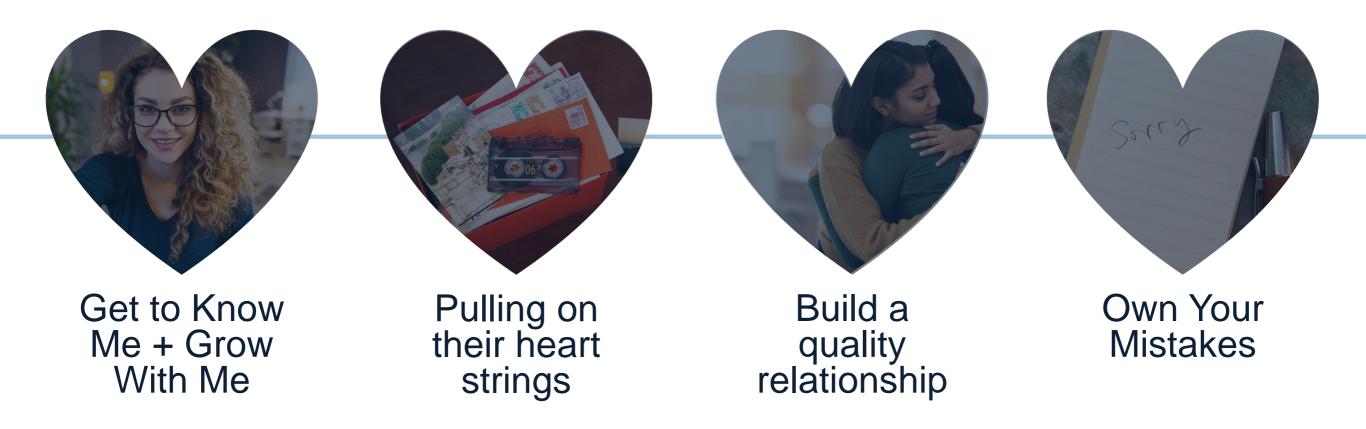
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## Playing NOT So hard to Get

# Mind the Gap

# Crush Earlier

## So What? Spectrum of Love



# HOW TO COMMUNICATE WITH GEN Z?

## Gen Z Baggage



Short Attention Spans Face Value

Researchers at heart

## Connecting with them is all

#### TikTok

#### "Mini YouTube"

Short tutorials + how-tos Mindless entertainment + inspiration Product + brand reviews You Tube

#### "All About Details"

Lengthy tutorials + how-tos Product + brand reviews TV + movie streaming Research + education



#### "The Hub"

Keeping up with friends / family Following influencers + celebs Scroll shopping



#### "Open Dialogue"

News + trending topics Share + receive different POVs Research + education



#### "The New Texting"

Communication with friends Art + creativity Capturing + sharing videos



#### "Social Newsstand"

News + trending topics Celebrities + pop culture Global connectivity Green Flags



#### Behind the Scenes

Authentic Engagement

Relatable Content

Personal Touch

### Red Flags



#### Content Spamming



#### Slacktivism

"Sometimes brands during pride month they just **jump on the bandwagon** when they have never supported it. It feels like they are preying on people's emotions. **They don't care about it except when everybody else does**."

# The Wing mat



# Experienti al Shopping



"You want someone to experience it, before you experience it."

# Relatabl Real

0

Reliable

## Scripted content

# Impractic al

## Toxic positivity

# So What?



Reviews Matter



#### Make it Make Sense



Be YOU

# #GenZUnfilte red



**Scan For Private Sessions!** 

# hank you



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Cassidy Hemm

Research Associate, Quantitative

### Demographics - Quant



Female	55%	
Male	43%	
Prefer to self-identify	2%	



#### ETHNICITY

White Non-Hispanic	63%
Hispanic	17%
Black Non-Hispanic	13%
Asian Non-Hispanic	5%
Other	2%



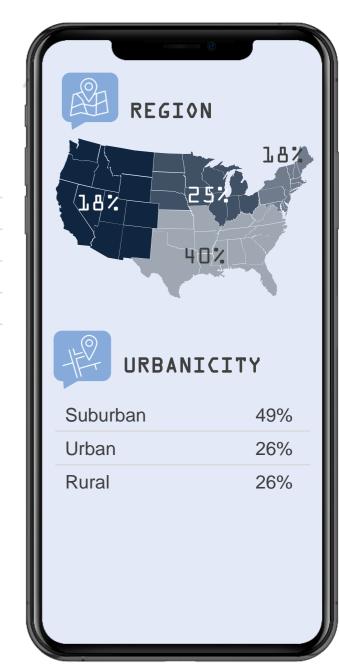
MARITAL STATUS

Single	78%
Married	10%
Domestic partnership	10%
Widowed	1%
Divorced	1%
Separated	-
Prefer not to answer	2%
AGE	
18 – 21	43%
22 – 25	57%
Mean	21.9



Heterosexual or straight	71%
Bisexual	15%
Gay	4%
Lesbian	2%
Other	4%
Prefer not to answer	3%

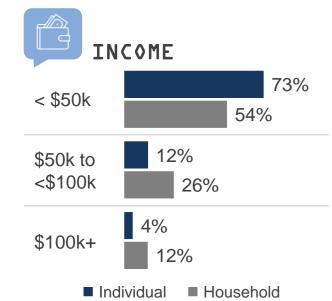
VOTE	POLITICAL	VIE	ΔZ
Very lik	peral	13%	
Liberal	l	18%	
Moder	ate	35%	
Conse	rvative	11%	
Very co	onservative	8%	
Prefer	not to answer	15%	



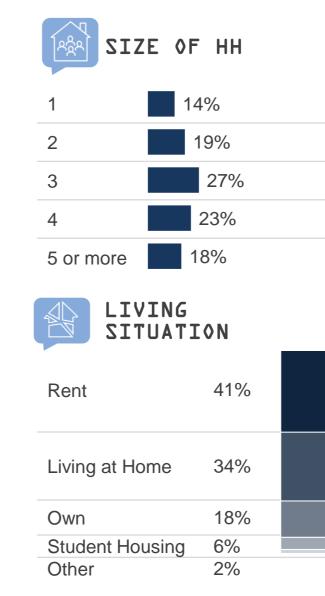
## Demographics - Quant

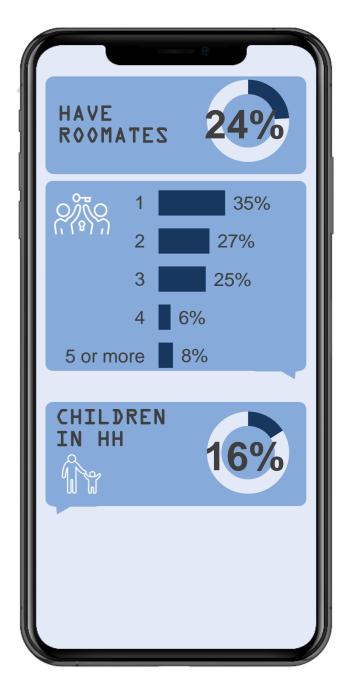


Employed full-time	34%
Employed part-time	20%
Full-time student	20%
Not currently employed	18%
Full-time homemaker	5%
Part-time student	3%
Retired	_

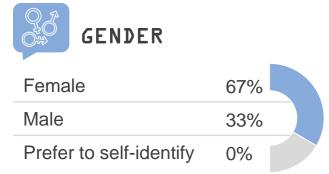


Grade school	1%
Some high school	6%
High school graduate	36%
Attended trade school	1%
Trade school graduate	1%
Attended college	30%
College degree	22%
Attended graduate school	2%
Graduate degree	2%





### Demographics - QuaL





Mean	21.9
22 – 25	48%
18 – 21	52%

